

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715) 394-5511

Vol. 3 Sheet No. iii
9th Rev. Schedule _____
Amend. No. 195

Class of Service

Type of Utility

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GAS RATES AND RULES

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When a rate sheet is revised, the nature of the revision is noted on the right margin as follows: R - Revision, D - Deletion, A - New or Added provision.

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Issued on May 7, 1993

May 7, 1993

PSCW Auth. by Order No. 5820-UR-105

Letter LLD 05-06-93

CLASS OF SERVICE

TYPE OF UTILITY

SERVICE REGULATIONS**ELECTRIC, GAS AND WATER**GENERAL STATEMENT OF PURPOSE

These Service Regulations are designed to govern the supplying and taking of utility service in such manner as will secure to each customer the greatest practicable latitude in the use of service consistent with good service to himself and other customers and with safety to customers and the Company.

Wisconsin Administrative Code Chapters PSC 113, Service Rules for Electrical Utilities; 134, Standards for Gas Service; and 185, Standards for Water Public Utility Service are incorporated herein by this reference.

SECTION I - DEFINITION OF CLASSES OF CUSTOMERS

- 1) Residential Service Customers are those customers who purchase service for domestic purposes in a single-family dwelling, individual flat or individual apartment in a multi-family dwelling or building or portion thereof occupied as the home, residence or living quarters of one or more persons.
- 2) Commercial Service Customers are those customers engaged in selling, warehousing or distributing a commodity, in some business or trade activity or in a profession, or in some other form of economic or social activity (offices, stores, clubs, hotels, etc) and to customers that do not directly come under one of the other classifications of customers.
- 3) Industrial Service Customers are those customers engaged in a process which creates or changes raw or unfinished materials into another form or product or are engaged in the storage or transportation of raw materials.

SECTION II - INFORMATION AVAILABLE TO CUSTOMERS

These Service Regulations and all Rate Schedules are on file in the Company's office and with the Public Service Commission of Wisconsin. Copies are obtainable by any customer upon request made in person, by telephone or by mail.

See also, Wis. Admin. Code PSC 113.0501, 134.05 and 185.22.

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ELECTRIC, GAS AND WATER**SECTION IV - RESPONSIBILITY FOR USE OF SERVICE** (cont'd)

- 6) a) Service is for the customer's use only and under no circumstances may the customer or his agent or any other individual, association or corporation install meters for the purpose of remetering or reselling or otherwise disposing of service supplied the customer to lessees, tenants or others except in accordance with a rate schedule of the Company which authorizes such use of service.
- b) In case of unauthorized remetering, sale, extension or other disposition of service, the Company may discontinue the supplying of service to the customer as provided under Section IX -Disconnection.
- c) In no case shall the customer, except with the written consent of the Company, extend or connect his installation to wiring and/or piping across or under a street, alley, lane, court or avenue or other public or private space in order to obtain service for adjacent property through one meter even though such adjacent property be owned by the customer. Such consent may be given when such adjacent properties are operated as one integral unit under the same name and for carrying on parts of the same business.
- d) Due to a definite limited capacity of the Company's wiring, piping, meters and other facilities used in supplying service to the customer, the customer shall give notice to the Company and obtain the Company's written consent before making any material changes or increases in the customer's installation. The Company, as promptly as possible after receipt of such notice, will give its approval to the proposed change or increase, or will advise the customer upon what conditions service can be supplied for such change or increase. Failure to secure the Company's approval shall make the customer liable for any damage to the Company's facilities.

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ELECTRIC, GAS AND WATER**SECTION V - DISCONTINUANCE OF SERVICE**

Notice by customers of discontinuance of service will be accepted at the Company's office. Such notice may be submitted by written or telephone communication.

SECTION VI - CONNECTION AND RECONNECTION CHARGE

- 1) Connection - When application is made for metered service by a new or successor customer, a connection charge of \$15.00 during regular working hours and \$30.00 after regular office hours shall be applied to cover the costs involved in reading and/or setting the meter(s) and establishing the customer record.

The connection charge will be waived in the case of service connections for landlords who are assuming service between tenants and have written agreements on record and in force with the Company. These written agreements specify cooperation between the landlord and the Company regarding accessibility to metering, notification of tenant changes and acceptance or nonacceptance of service between tenants.

- 2) Reconnection - In the event of service disconnection for a rule violation, the following reconnection charges will apply for restoring service:

RESIDENTIAL CLASS CUSTOMERS:

During regular office hours	\$21.00 for each metered service
After regular office hours	\$68.00 for each metered service
Maximum charge for multiple meters	\$100.00

NONRESIDENTIAL CUSTOMERS:

The actual cost of reconnecting the service, but in no event shall the reconnection charge be less than that set for residential class customers.

- 3) See also, Wis. Admin. Code PSC 113.0303 and 134.0623.

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ELECTRIC, GAS AND WATER**SECTION IX – DISCONNECTION**

For electric service – residential, see Wis. Admin. Code PSC 113.0301, 113.0304 and 113.0305.

For electric service – commercial, see Wis. Admin. Code PSC 113.0302.

For gas service – residential, see Wis. Admin. Code PSC 134.062, 134.0624 and 134.0625.

For gas service – commercial, see Wis. Admin. Code PSC 134.0622.

For water service, see Wis. Admin. Code PSC 185.37.

A copy of the Company's "Final Notice" of disconnection appears below on sheet number 7.

SECTION X - DEFERRED PAYMENT AGREEMENT

See Wis. Admin. Code PSC 113.0404, 134.063 and 185.38.

A copy of the Company's "Deferred Payment Agreement" form appears below on sheet number 8.

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CLASS OF SERVICE
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ELECTRIC, GAS AND WATER**Copy of Final Notice**

SUPERIOR WATER LIGHT AND POWER COMPANY
P. O. Box 519
Superior, WI 54880
FINAL NOTICE

Dear Customer:

Your account is past due. Unless payment is posted to your account by the date shown below, service will be disconnected. To avoid reconnection charges and service interruption for up to 24 hours, please respond promptly. If you have a current payment arrangement with SWL&P, please disregard this notice.

Your service will be disconnected on or after mm/dd/yyyy unless the account is paid in full, or arrangements are made to pay under a deferred payment agreement, or equipment changes are made in keeping with the reason(s) for disconnection listed below.

- A. Failure to pay delinquent account balance.
- B. Failure to comply with deferred payment agreement.
- C. Failure to comply with deposit agreement.
- D. Diversion of utility service.
- E. Other violation of utility rules of service.

If service is disconnected, payment must be made at the Mariner Mall drop box near the 28th St Theater entrance, accessible 24 hours a day. Pay your bill by phone or online using a check or credit card. Call Speedpay at 1-866-678-8868 or visit <http://www.mnpower.com/about_mp/swlp/speedpay.htm> Once payment is confirmed, service will be reconnected. However, most reconnections will occur the day after the disconnection. You will be charged a \$21 reconnect fee per service during regular business hours and \$68 per service after hours. Immediately contact this office at 395-6201 for any of the following reasons:

- A. If you dispute the notice of delinquent account.
- B. If you wish to negotiate a deferred payment agreement.
- C. If any resident is seriously ill.
- D. If there are other extenuating circumstances such as: infants, young children, aged or disabled residents, residents on life support systems or equipment, or residents with developmental disabilities.

Residential utility service will be continued or restored for up to 21 days during a serious illness or protective services emergency if you submit a statement from a licensed Wisconsin physician, or notice from a public health or social service official, identifying the serious illness of a resident and the period of time during which disconnection would aggravate the illness.

You have the right to appeal to the staff of the Public Service Commission if an agreement cannot be made concerning the reason(s) for disconnection or the amount of your utility bill. The toll free number for the Public Service Commission of Wisconsin 1-800-225-7729

Please return bottom portion of this statement with your payment.

Disconnection Date mm/dd/yyyy	Location of Premises: 2915 Hill Ave/Superior, WI	
SWLP	Meter Number	Rate
PAST DUE TOTAL: \$ xxx.xx	xxxxx	ER1
Date Issued: mm/dd/yyyy	xxxxx	GH1
Account Number: xxxxxxxxxx	xxxxx	WG1

Joe Customer
2915 Hill Ave
Superior, WI 54880-0519

SWLP
P.O. Box 519
Superior, WI 54880-0519

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ELECTRIC, GAS AND WATER**DEFERRED PAYMENT AGREEMENT FORM**DEFERRED PAYMENT AGREEMENT

I, _____, of _____, Superior, Wisconsin, agree to pay the delinquent utility bill of \$_____, by paying for the current month's usage and \$_____ each month on the delinquent portion of the utility bill.

It is further understood that if I do not fulfill the deferred payment agreement, the Superior Water, Light and Power Company shall have the right to disconnect services under Wisconsin Administrative Code Sections PSC 113.0301; 113.0304; 134.062; 134.0624 and 185.37 and the Company shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.

IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU HAVE THE RIGHT TO MAKE A COUNTER OFFER AND, IF IT IS REJECTED, YOU HAVE THE RIGHT TO APPEAL THIS PROPOSED AGREEMENT TO THE PUBLIC SERVICE COMMISSION OF WISCONSIN, DURING WHICH TIME THE UTILITY MAY NOT DISCONNECT YOUR SERVICE. THIS DOES NOT RELIEVE YOU FROM THE OBLIGATION TO PAY BILLS THAT ARE INCURRED AFTER COMMENCEMENT OF DISPUTE PROCEDURES. IF YOU DO SIGN THIS AGREEMENT YOU GIVE UP YOUR RIGHT TO DISPUTE THE AMOUNT DUE UNDER THE AGREEMENT EXCEPT FOR THE UTILITY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT.

WITNESS _____

DATE _____

CUSTOMER _____

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ELECTRIC, GAS AND WATERSECTION XI - DISPUTE PROCEDURES

See Wis. Admin. Code PSC 113.0407, 134.064 and 185.39.

SECTION XII - APPLICATION OF RATES

- 1) The schedules of rates apply where service is furnished in any one month to one customer at one location for one class of service through one meter. The schedule of rates is based on delivering and billing service to the ultimate user for retail service only and does not permit resale or redistribution.
- 2) Where a single large commercial, industrial or institutional customer occupies more than one unit of space in the conduct of the same business, each separate unit will be metered separately and considered a distinct customer, unless the customer makes the necessary provisions for circuits approved by the Company to permit the metering of all the energy and coincidental demands for each class of service in the various units at a single metering location. This rule shall apply only where the units are located on contiguous property with no intervening public property or private property controlled by others. At the request of the customer, and with the approval of the Company, and subject to applicable governmental requirements, more than one service connection may be provided when necessary to meet large capacity requirements, subject to the conditions set forth above with reference to metering at a single location.
- 3) In those cases where, at the Company's election, two or more meters are installed at a single metering location on the same premises for the same customer for the same class of service, the amount of electricity (kW and kWh), gas (therm), and water (Ccf) supplied for the same class of service through all such meters will be combined in arriving at the total charge, and the minimum bill will be the same as though one meter was installed.
- 4) A "month" does not refer to calendar month, but shall mean the period between any two consecutive readings of the meters by the Company.

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ELECTRIC, GAS AND WATER**SECTION XIII - METERING****1) Meter Installation**

Meters are furnished by the Company and set without charge; however, permits are required by the authorized inspector. Affidavits are permissible for state, city and county applications or in those areas where inspectors are not assigned.

See also, Wis. Admin. Code PSC 113.0804, 113.0808, 113.0809, 134.11 185.53 and 185.61.

2) Meter Tests

All meter tests, records and billing adjustments for meters with errors greater or less than prescribed limits are made in accordance with rules and regulations governing service by public utilities prescribed by the Public Service Commission.

See also, Wis. Admin. Code PSC 113.0806 – 113.0924, 134.26 – 134.31 and 185.61 – 185.79.

SECTION XIV - CHARGES AND BILLINGS**1) Meter Readings**

Readings of all meters used for determining charges to customers shall be scheduled monthly and every effort shall be made to read meters on corresponding days of each meter reading period. When access to meters cannot be gained, a meter reading form will be left at the premise. If the meter reading form is not left, or the form is not returned in time for the billing operation, an estimated bill will be rendered. A Company representative shall read the meter(s) at least each 6 months and when there is a change of customer.

See also, Wis. Admin. Code PSC 113.0405, 134.12, 185.32 and 185.37(2)(e).

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ELECTRIC, GAS AND WATER**SECTION XIV - CHARGES AND BILLINGS** (cont'd)**2) Billing**

Bills ordinarily are rendered regularly at monthly intervals, but may be rendered more or less frequently at Company's option.

See also, Wis. Admin. Code PSC 113.0405, 134.13 and 185.33.

3) Failure of Meters to Register Properly

See Wis. Admin. Code PSC 113.0924, 134.14, 185.34 and 185.35.

4) Billing for Energy Lost Due to Grounds on Customer's Equipment or Water Leaks on Customer's Equipment

Where accidental electrical grounds or water leaks occur on the customer's equipment, the Company will bill the customer for total usage on the meter at the rate currently in effect for his service. No discounting will be made for these losses.

The Company assumes no responsibility for damages or losses due to electrical grounds or water leaks on customer installations and reserves the right to disconnect a customer for failure to correct the ground or leak after reasonable notice.

See also, Wis. Admin. Code PSC 113.0925, 185.34 and 185.35.

5) Billing Stopped Meters

See Wis. Admin. Code PSC 113.0924, 134.14, 185.34 and 185.35.

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SECTION XIV - CHARGES AND BILLINGS (cont'd)6) Diversion of Service

a) Where the Company has reasonable evidence that a customer is obtaining utility service in whole or in part, by means of devices or methods used to stop or interfere with the proper metering of the utility service being delivered to his equipment, the Company reserves the right to estimate and present immediately a bill for unmetered service as a result of such interference and such bill shall be payable subject to disconnection of service.

b) When the Company has disconnected the customer for any such reason, the Company will reconnect the customer upon the following conditions:

1) The customer will be required to deposit with the Company an amount sufficient to guarantee the payment of the customer's bill for utility service.

See also, Wis. Admin. Code PSC 113.0402, 113.0403,
134.134.061, 134.0615, 185.36 and 185.361.

2) The customer will be required to pay the Company for any and all damages to its equipment on the customer's premises due to such stoppage or interference with its metering.

3) The customer must further agree to comply with reasonable requirements to protect the Company against further losses.

c) Where stoppage or interference is in connection with electric service metering, the customer may be required to install, at his own expense, tamper-resistant equipment.

See also, Wis. Admin. Code PSC 113.0805.

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ELECTRIC, GAS AND WATER**SECTION XIV - CHARGES AND BILLINGS** (cont'd)**6) Diversion of Service** (cont'd)

- d) Should the Company subsequently have reasonable evidence that such customer is receiving utility service, either wholly or partly unmetered, either in his name or for his use, the Company reserves the right to discontinue all utility service to such customer or for his use and to refuse further service until proper restitution has been made.

7) Payments

- a) The due date entered on the bill will be no less than 20 days after the date of issuance, unless otherwise provided for in any contract.
- b) Failure to receive a bill does not relieve the customer of the obligation to make payment by the due date.
- c) A Late Payment charge of 1% per month will be added to utility bills not paid and credited prior to the succeeding monthly billing. Any utility charges unpaid after 20 calendar days from the date of billing will be subject to a Late Payment charge. The Late Payment charge is applicable to all retail customers. The Late Payment charge will be applied to the total unpaid balance for utility service, including any unpaid Late Payment charges. Late Payment charges will continue to compound until the past due amount is deemed uncollectible and the utility bill is written off.

For purposes of this subsection, the unpaid utility bill balance for customers under the Budget Billing Plan shall mean the utility budget arrears balance and not the accumulated actual utility balance. If a customer is removed from the Budget Billing Plan, their actual utility bill balance will be subject to Late Payment charges as per this subsection.

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ELECTRIC, GAS AND WATER**SECTION XIV - CHARGES AND BILLINGS** (cont'd)**7) Payments** (cont'd)

- c) (cont'd) For those customers having completed a Deferred Payment Agreement with the Company, no Late Payment charges on the deferred payment amount will be applied if the customer fulfills the terms of the Deferred Payment Agreement. No Late Payment charges will be charged on the utility bill balances in dispute while dispute procedures are underway. Late Payment charges will be retroactively charged on the settled amount due after dispute procedures are completed. No properly applied Late Payment charges may be later removed from the utility billing.

See also, Wis. Admin. Code PSC 113.0406, 134.13 and 185.33.

- d) The utility customer shall be given a written notice no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to the Wis. Admin. Code PSC 113.0301, 113.0302, 134.062, 134.0622 and 185.37.
- e) A charge of \$10.00 will be applied to the customer's account when a check is returned to the Company for insufficient funds.

8) Budget Payment Plan

Any customer, upon application to the Company, may have their electric, gas and water service billed on the Budget Payment Plan. Each customer's budget plan year will begin upon Company acceptance of the application.

The Budget Payment Plan shall be determined as follows:

- a) The customer's estimated consumption (based on the most recent 12 months use or, where no statistics are available, on the Company's best estimate) and the estimated applicable rates for the succeeding 12-month period will be billed in 12 equal installments during that period.

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SECTION XIV - CHARGES AND BILLINGS (cont'd)8) Budget Payment Plan (cont'd)

- b) The Budget Payment Plan customer shall be informed at the time of application and on a quarterly basis thereafter, that budget amounts shall be reviewed every six months and changed if necessary. Adjustments to the budget amount shall be made with the objective that the customer's underbilled or overbilled balance at the end of the budget year shall be less than one month's budget amount. When an adjustment is made to a budget payment amount, the customer shall be notified by means of a bill insert, a message printed on the bill itself, or both, at the same time the bill containing the adjustment is rendered.
- c) At the end of the customer's Budget Payment Plan year, a new monthly budget amount for the next 12 months will be determined as in step 1) above. If the account has a credit balance at the end of the budget year, the Company will apply it against the customer's account or, at the customer's request, refund the balance. If the account has a debit balance owing, the customer may pay the balance or have it added to the estimated cost of the next year's service. All budget plan customers will receive written notice of any changes in their monthly budget figure.
- d) Customers on the Budget Payment Plan who fail to make a budget payment by the due date are subject to the late payment charge as described in Section XIV, Paragraph 7(c) of the Company's Service Regulations. The late payment fee is applicable regardless of the customer's actual utility balance.
- e) If a customer on the Budget Payment Plan defaults on two consecutive monthly budget billings, the Company may remove the customer from the plan and the total amount owing will become due. Thereafter, the customer will be billed as a regular account and be subject to the rules and regulations for delinquent accounts as filed with and approved by the Public Service Commission of Wisconsin.

See also, Wis. Admin. Code PSC 113.0406 (5), 134.13 (5) and 185.33 (16).

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SECTION XV - OTHER PROVISIONS1) Access to Customer's Premises

Authorized agents of the Company shall have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing Company's property, or for any other purpose incident to the service.

See Wis. Stats. s. 196.171.

2) Inspection by the Company

The Company retains the right, but does not assume the duty, to inspect the customer's installation at any time and will refuse to commence or to continue service whenever it does not consider such installation to be in safe or good operating condition, but the Company does not in any event assume any responsibility whatever in connection with such matters.

3) Protection by Customer

Customer shall protect Company's wiring, piping and apparatus on customer's premises and shall permit no one except Company's agents or persons authorized by law to inspect or handle same. In the event of any loss or damage to such property of Company caused by or arising out of carelessness, neglect or misuse by customer or other unauthorized persons, the cost of making good such loss or repairing such damage shall be paid by customer.

4) Continuity of Service

The Company will use reasonable care to provide an uninterrupted and regular supply of service to its customers. It does not assume direct liability for losses or damage to persons or property due to its service, or as a result of failure of the service, interruption, or variation because of an Act of God, strike, or any causes beyond the Company's control.

The Company shall not be liable for any losses, injuries or damages to persons or property due to disconnection of service in accordance with Section IX of these service regulations and with Commission rules and regulations.

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SECTION XV - OTHER PROVISIONS (cont'd)4) Continuity of Service (cont'd)

The Company reserves the right, without incurring any liability therefor, to curtail or temporarily interrupt the customer's service when necessary to make repairs, replacement or changes to the Company's facilities either on or off the customer's premises. The Company will make an effort to notify its customers of a planned interruption of service in advance.

5) Voltage Regulation - Electric Utility

See Wis. Admin. Code PSC 113 Subchapter VII.

6) Unit of Measurement - Gas Utility

The unit of measurement for rate application purposes shall be the therm. One therm equals 100,000 Btu's of heat. As such, the unit of volume of gas, the cubic foot, shall be adjusted for the heat content of that volume of gas to determine the therm content. One therm equals 1 Ccf of 1000 Btu gas. The term "cubic foot of gas", wherever used in the Company's rate schedules shall mean a cubic foot of gas at an absolute pressure of 14.73 pounds (psi) and a temperature of 60 degrees Fahrenheit. Where small volume deliveries of gas are supplied to the customer at average system pressures, a cubic foot of gas shall be the volume of gas which, at the temperature and pressure existing in the meter, occupies one cubic foot.

7) High Service Pressure - Gas Utilitya) Availability

Gas at pressures higher than Company's Standard Service Pressure of 8 inches water column will be made available to a customer upon request if high pressure gas is available at the customer's premises or may be made available in accordance with Company's filed extension rules, and when such high pressure is required for proper operation of the customer's present or proposed utilization equipment.

When a High Service Pressure is made available as provided above, a specific service pressure shall be agreed upon by the Company and the customer.

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SECTION XV - OTHER PROVISIONS (cont'd)7) High Service Pressure - Gas Utility (cont'd)b) Measurement

For the purposes of correcting high pressure gas measurements, the following values will be used:

Temperature base:	60° F.
Assumed atmospheric pressure:	14.45 psi
Pressure base:	14.73 psi

8) Protective Devices - Water Utilitya) Protective Devices in General

The owner or occupant of every premise receiving water supply shall apply and maintain suitable means of protection of the premise supply, and all appliances thereof, against damage arising in any manner from the use of the water supply, variation of water pressure, or any interruption of water supply.

Particularly, such owner or occupant must protect water-cooled compressors for refrigeration systems by means of high and/or low pressure safety cut-out devices. There shall likewise be provided means for the prevention of the transmission of water ram or noise of operation of any valve or appliance through the piping of their own or adjacent premises.

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SECTION XV - OTHER PROVISIONS (cont'd)8) Protective Devices - Water Utility (cont'd)b) Relief Valves

On all "closed systems" (i.e., systems having a check valve, pressure regulator, or reducing valve, water filter or softener) an effective pressure relief valve shall be installed at or near the top of the hot water tank, or on the hot water distribution pipe connection to the tank. No stop valve shall be placed between the hot water tank and the relief valve or on the drainpipe.

c) Air Chambers

An air chamber or approved shock absorber shall be installed at the terminus of each riser, fixture branch, or hydraulic elevator main for the prevention of undue water hammer. The air chamber shall be sized in conformance with local plumbing code. Where possible, the air chamber should be provided at its base with a valve for water drainage and replenishment of air.

d) Cross Connections

Piping from the potable water supply may not be connected to any other source of water or be used in any process without approved back flow protection. All back flow devices installed must be approved by the Company and any governmental body having jurisdiction.

SECTION XVI - MISCELLANEOUS REGULATIONS1) Orders of Governmental Bodies Having Jurisdiction

Any change in the provisions of a Service Agreement of which these Service Regulations are a part, which may be ordered by any governmental body having jurisdiction, shall affect only that portion or portions of such Service Agreement specifically ordered to be changed, all other portions remaining in full force and effect.

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SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

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SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XII - APPLICATION OF RATES (cont'd)

- 3) In those cases where, at the Company's election, two or more meters are installed at a single metering location on the same premises for the same customer for the same class of service, the amount of electricity (Kw and Kwh), gas (Therm), and water (Ccf) supplied for the same class of service through all such meters will be combined in arriving at the total charge, and the minimum bill will be the same as though one meter was installed.
- 4) A "month" does not refer to calendar month, but shall mean the period between any two consecutive readings of the meters by the Company.

SECTION XIII - METERING1) Meter Installation

Meters are furnished by the Company and set without charge; however, permits are required by the authorized inspector. Affidavits are permissible for state, city and county applications or in those areas where inspectors are not assigned.

2) Meter Tests

All meter tests, records, and billing adjustments for meters with errors greater or less than prescribed limits are made in accordance with rules and regulations governing service by public utilities prescribed by the Public Service Commission of Wisconsin.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED September 1, 1982September 1, 1982PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER August 27, 1982 HAM

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 21Original Rev. SCHEDULE _____AMEND.NO. 80

CLASS OF SERVICE

TYPE OF UTILITY

SERVICE REGULATIONS

ELECTRIC, GAS AND WATER

SECTION XIV - CHARGES AND BILLINGS1) Meter Readings

Readings of all meters used for determining charges to customers shall be scheduled monthly and every effort shall be made to read meters on corresponding days of each meter reading period. When access to meters cannot be gained, a meter reading form will be left at the premise. If the meter reading form is not left, or the form is not returned in time for the billing operation, an estimated bill will be rendered. A Company representative shall read the meter(s) at least each 6 months and when there is a change of customer.

2) Billing

Bills ordinarily are rendered regularly at monthly intervals, but may be rendered more or less frequently at Company's option.

3) Failure of Meters to Register Properly

In all cases where a meter(s) because of improper adjustment, or defective parts, is found to be registering in excess of the percent allowable error as prescribed by the Public Service Commission of Wisconsin, correction in the customer's billing will be made as follows:

The Company will refund or charge the customer the difference between the actual billing and the billing corrected for the error for each month when such over-registration or under-registration is known to have existed. In the absence of definite information, adjustment will be made for one-half of the entire period since the last test.

In making the adjustments for errors in meter registrations, due consideration will be given to immediate previous months consumption, consumptions in similar periods of other years, comparative uses and sizes of connected loads, and other relevant facts.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER VWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 22Original Rev. SCHEDULE _____AMEND. NO. 80CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XIV - CHARGES AND BILLINGS (cont'd)4) Billing for Energy Lost Due to Grounds on Customer's Equipment or Water Leaks on Customer's Equipment

Where accidental electrical grounds or water leaks occur on the customer's equipment, the Company will bill the customer for total usage on the meter at the rate currently in effect for his service. No discounting will be made for these losses.

The Company assumes no responsibility for damages or losses due to electrical grounds or water leaks on customer installations and reserves the right to disconnect a customer for failure to correct the ground or leak after reasonable notice.

5) Billing Stopped Meters

When meters do not register, a charge is made based upon the consumption during a similar period when the meter did register.

6) Diversion of Service

- a) Where the Company has reasonable evidence that a customer is obtaining utility service in whole or in part, by means of devices or methods used to stop or interfere with the proper metering of the utility service being delivered to his equipment, the Company reserves the right to estimate and present immediately a bill for service unmetered as a result of such interference and such bill shall be payable subject to disconnection of service.
- b) When the Company shall have disconnected the customer for such reason, the Company will reconnect the customer upon the following conditions:

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER WWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 231st Rev. SCHEDULE _____AMEND. NO. 87CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XIV - CHARGES AND BILLINGS (cont'd)

- 1) The customer will be required to deposit with the Company an amount sufficient to guarantee the payment of the customer's bill for utility service.
- 2) The customer will be required to pay the Company for any and all damages to its equipment on the customer's premises due to such stoppage or interference with its metering.
- 3) The customer must further agree to comply with reasonable requirements to protect the Company against further losses.
- c) Where stoppage or interference is in connection with electric service metering, the customer may be required, at his own expense, to place all of his inside service wires up to the meter in rigid conduit, and to agree to reimburse the Company for the purchase price and installation costs of a meter socket of a type to be selected by the Company.
- d) Should the Company subsequently have reasonable evidence that such customer is receiving utility service, either wholly or partly unmetered, either in his name or for his use, the Company reserves the right to discontinue all utility service to such customer or for his use and to refuse further service until proper restitution has been made.
- 7) Payments
 - a) The due date entered on the bill will be no less than 20 days after the date of issuance, unless otherwise provided for in any contract.
 - b) Failure to receive a bill does not relieve the customer of the obligation to make payment by the due date.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED May 4, 1983April 30, 1983PSCW AUTHORIZATION BY ORDER NO. 5820-UR- 11LETTER JQ 5-3-83 Telephone

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 23A1st Rev. SCHEDULE AMEND.NO. 91CLASS OF SERVICE
SERVICE REGULATIONTYPE OF UTILITY
Electric, Gas and WaterSECTION XIV - CHARGES AND BILLINGS (cont'd)7) Payments (cont'd)

- c) A Late Payment charge of 1½% per month will be added to utility bills not paid and credited prior to the succeeding monthly billing. Any utility charges unpaid after 20 calendar days from the date of billing will be subject to a Late Payment charge. The Late Payment charge is applicable to all retail customers. The Late Payment charge will be applied to the total unpaid balance for utility service, including any unpaid Late Payment charges. Late Payment charges will continue to compound until the past due amount is deemed uncollectible and the utility bill is written off. For purposes of this subsection, the unpaid utility bill balance for customers under the Budget Billing plan shall mean the utility budget arrears balance and not the accumulated actual utility balance. If a customer is removed from the Budget Billing plan, their actual utility bill balance will be subject to Late Payment charges as per this subsection. For those customers having completed a Deferred Payment Agreement with the Company, no Late Payment charges on the deferred payment amount will be applied if the customer fulfills the terms of the Deferred Payment Agreement. No Late Payment charges will be charged on the utility bill balances in dispute while dispute procedures are underway. Late Payment charges will be retroactively charged on the settled amount due after dispute procedures are completed. No properly applied Late Payment charges may be later removed from the utility billing.
- d) The utility customer shall be given a written notice no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to the Wis. Adm. Code, sections 113, 134 and 185.
- e) A charge of \$10.00 will be applied to the customer's account when a check is returned to the Company for insufficient funds.

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EFFECTIVE FOR SERVICE ON OR AFTER

ISSUED December 28, 1984January 1, 1985PSCW AUTHORIZATION BY ORDER NO. 5820-UR-12LETTER AF 12-27-84 Telephone

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 24Original Rev. SCHEDULE _____AMEND.NO. 80CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XV - OTHER PROVISIONS1) Access to Customer's Premises

Authorized agents of the Company shall have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing Company's property, or for any other purpose incident to the service.

2) Inspection by the Company

The Company retains the right, but does not assume the duty, to inspect the customer's installation at any time and will refuse to commence or to continue service whenever it does not consider such installation to be in safe or good operating condition, but the Company does not in any event assume any responsibility whatever in connection with such matters.

3) Protection by Customer

Customer shall protect Company's wiring, piping and apparatus on customer's premises and shall permit no one except Company's agents or persons authorized by law to inspect or handle same. In the event of any loss or damage to such property of Company caused by or arising out of carelessness, neglect or misuse by customer or other unauthorized persons, the cost of making good such loss or repairing such damage shall be paid by customer.

4) Continuity of Service

The Company will use reasonable care to provide an uninterrupted and regular supply of service to its customers. It does not assume direct liability for losses or damage to persons or property due to its service, or as a result of failure of the service, interruption, or variation because of an Act of God, strike, or any causes beyond the Company's control.

The Company shall not be liable for any losses, injuries or damages to persons or property due to disconnection of service in accordance with section IX of these service regulations and with Commission rules and regulations.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER VWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 251st Rev. SCHEDULE AMEND.NO. 86

CLASS OF SERVICE	TYPE OF UTILITY
SERVICE REGULATIONS	ELECTRIC, GAS AND WATER
<p><u>SECTION XV - OTHER PROVISIONS (cont'd)</u></p> <p>The Company reserves the right, without incurring any liability therefor, to curtail or temporarily interrupt the customer's service when necessary to make repairs, replacement or changes to the Company's facilities either on or off the customer's premises. The Company will make an effort to notify its customers of a planned interruption of service in advance.</p> <p>5) <u>Voltage Regulation - Electric Utility</u></p> <p>Voltage regulation shall be within the limits prescribed by the Public Service Commission and in accordance with filed rate schedules.</p> <p>6) <u>Unit of Measurement - Gas Utility</u></p> <p>The unit of measurement for rate application purposes shall be the therm. One therm equals 100,000 Btu's of heat. As such, the unit of volume of gas, the cubic foot, shall be adjusted for the heat content of that volume of gas to determine the therm content. One therm equals 1 Ccf of 1000 Btu gas. The term "cubic foot of gas", wherever used in the Company's rate schedules shall mean a cubic foot of gas at an absolute pressure of 14.73 pounds (psi) and a temperature of 60 degrees Fahrenheit. Where small volume deliveries of gas are supplied to the customer at average system pressures, a cubic foot of gas shall be the volume of gas which, at the temperature and pressure existing in the meter, occupies one cubic foot.</p> <p>7) <u>High Service Pressure - Gas Utility</u></p> <p>a) <u>Availability</u></p> <p>Gas at pressures higher than Company's Standard Service Pressure of 8 inches water column will be made available to a customer upon request if high pressure gas is available at the customer's premises or may be made available in accordance with Company's filed extension rules, and when such high pressure is required for proper operation of the customer's present or proposed utilization equipment.</p> <p>When a High Service Pressure is made available as provided above, a specific service pressure shall be agreed upon by the Company and the customer.</p>	

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED September 1, 1982September 1, 1982PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2 LETTER August 27, 1982 HAM

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 26Original Rev. SCHEDULE _____AMEND. NO. 80CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XV - OTHER PROVISIONS (cont'd)b) Measurement

For the purposes of correcting high pressure gas measurements, the following values will be used:

Temperature base: 60° F.

Assumed atmospheric pressure: 14.45 psi

Pressure base: 14.73 psi

8) Protective Devices - Water Utilitya) Protective Devices in General

The owner or occupant of every premise receiving water supply shall apply and maintain suitable means of protection of the premise supply, and all appliances thereof, against damage arising in any manner from the use of the water supply, variation of water pressure, or any interruption of water supply.

Particularly, such owner or occupant must protect water cooled compressors for refrigeration systems by means of high pressure safety cut-out devices. There shall likewise be provided means for the prevention of the transmission of water ram or noise of operation of any valve or appliance through the piping of their own or adjacent premises.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER VWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 27Original Rev. SCHEDULE _____AMEND.NO. 80CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XV - OTHER PROVISIONS (cont'd)b) Relief Valves

On all "closed systems" (ie, systems having a check valve, pressure regulator, or reducing valve, water filter or softener) an effective pressure relief valve shall be installed either in the top tapping or the upper side tapping of the hot water tank, or on the hot water distributing pipe connection at the tank. A one-half ($\frac{1}{2}$) inch drain pipe shall be connected to the relief valve for discharge on the floor or into a sink or open drain. No stop valve shall be placed between the hot water tank and the relief valve or on the drain pipe.

c) Air Chambers

An air chamber or approved shock absorber shall be installed at the terminus of each riser, fixture branch, or hydraulic elevator main for the prevention of undue water hammer. The air chamber shall have a diameter not less than that of the pipe it serves and a length not less than fifteen (15) diameters of said supply pipe. Where possible, the air chamber should be provided at its base with a valve and drain cock for water drainage and replenishment of air.

d) Cross Connections

Piping from the potable water supply may not be connected to any other source of water or be used in any process without approved back flow protection. All back flow devices installed must be approved by the Company and any governmental body having jurisdiction.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER VWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 28Original Rev. SCHEDULE _____AMEND.NO. 80CLASS OF SERVICE
SERVICE REGULATIONSTYPE OF UTILITY
ELECTRIC, GAS AND WATERSECTION XVI - MISCELLANEOUS REGULATIONS1) Orders of Governmental Bodies Having Jurisdiction

Any change in the provisions of a Service Agreement of which these Service Regulations are a part, which may be ordered by any governmental body having jurisdiction, shall affect only that portion or portions of such Service Agreement specifically ordered to be changed, all other portions remaining in full force and effect.

EFFECTIVE FOR METERS READ ON AND AFTER

ISSUED March 1, 1981March 1, 1981PSCW AUTHORIZATION BY ORDER NO. 5820-UR-2LETTER VWM Feb 23, 1981

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715) 394-5511

VOL. 3 SHEET NO. 29
1st REV. SCHEDULE
AMMEND.No. _____

Class of Service
SERVICE REGULATIONS

Type of Utility
ELECTRIC, GAS AND WATER

'FINAL NOTICE' FORM
(Front and Back)

FORM NO 5002

SUPERIOR WATER, LIGHT AND POWER COMPANY

ACCOUNT NUMBER	METER NO	RATE	DATE	OVER DUE 90 DAYS	OVER DUE 60 DAYS	OVER DUE 30 DAYS	PAST DUE	TOTAL
								PAST DUE BALANCE

FINAL NOTICE

DEAR CUSTOMER

YOUR ACCOUNT IS PAST DUE UNLESS PAYMENT IS MADE WITHIN 8 DAYS AFTER THE DATE OF THIS NOTICE. SERVICE WILL BE DISCONTINUED. TO AVOID INTERRUPTION OF SERVICE AND PAYMENT OF A RECONNECTION CHARGE, PLEASE GIVE THIS MATTER YOUR IMMEDIATE ATTENTION

IMPORTANT - SEE REVERSE SIDE

IN ACCORDANCE WITH WISCONSIN ADMINISTRATIVE CODE

PLEASE CONTACT OUR OFFICE IMMEDIATELY UPON RECEIPT OF THIS NOTICE AT 394-5511 FOR ANY OF THE FOLLOWING REASONS

- (A) IF YOU DISPUTE THE AMOUNT SHOWN AS PAST DUE ON THIS NOTICE
- (B) IF YOU WISH TO NEGOTIATE A DEFERRED PAYMENT AGREEMENT AS AN ALTERNATIVE TO DISCONNECTION
- (C) IF ANY RESIDENT IS SERIOUSLY ILL
- (D) ANY OTHER EXTENUATING CIRCUMSTANCES

RESIDENTIAL UTILITY SERVICE WILL BE CONTINUED FOR UP TO 21 DAYS DURING SERIOUS ILLNESS IF A STATEMENT FROM A LICENSED WISCONSIN PHYSICIAN OR A NOTICE FROM A PUBLIC HEALTH OR SOCIAL SERVICES OFFICIAL IDENTIFIES A MEDICAL EMERGENCY WHICH SPECIFIES THE PERIOD OF TIME DURING WHICH DISCONNECTION WILL AGGRAVATE THE CIRCUMSTANCES

AN APPEAL MAY BE MADE TO THE STAFF OF THE PUBLIC SERVICE COMMISSION OF WISCONSIN IF THE GROUNDS FOR THE PROPOSED DISCONNECTION OR THE AMOUNT OF ANY DISAGREEMENT REMAIN IN DISPUTE AFTER CONTACTING THIS COMPANY FOR AVAILABLE REMEDIES.

THE COMPANY, UPON RECEIVING WRITTEN REQUEST FROM YOU, IS REQUIRED TO CONTACT THE APPROPRIATE COUNTY HEALTH AND SOCIAL SERVICE AGENCY BEFORE SERVICE IS DISCONTINUED.

RECONNECTION CHARGE:

\$15.00 DURING REGULAR OFFICE HOURS
\$30.00 OTHER THAN REGULAR OFFICE HOURS

Effective for Service on and After:

Issued on January 30, 1987

February 2, 1987

PSCW Auth. by Order No. 5820-UR-101

Letter JKR 1-28-87

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SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715) 394-5511

Vol. 3 Sheet No. 30
1st Rev. Schedule _____
Amend. No. 97

Class of Service	Type of Utility
SERVICE REGULATIONS	ELECTRIC, GAS AND WATER
<p style="text-align: center;"><u>BUDGET PAYMENT PLAN</u></p> <p>Any customer, upon application to the Company, may have his/her electric, gas and water service billed on the Budget Payment Plan. Each customer's budget plan year will begin upon Company acceptance of the application.</p> <p>The Budget Payment Plan shall be determined as follows:</p> <ol style="list-style-type: none">1) The customers estimated consumption (based on the most recent 12 months use or, where no statistics are available, on the Company's best estimate) and the estimated applicable rates for the succeeding 12 month period will be billed in 12 equal installments during that period.2) The Budget Payment Plan customer shall be informed at the time of application and on a quarterly basis thereafter, that budget amounts shall be reviewed every six months and changed if necessary. Adjustments to the budget amount shall be made with the objective that the customer's underbilled or overbilled balance at the end of the budget year shall be less than one month's budget amount. When an adjustment is made to a budget payment amount, the customer shall be notified by means of a bill insert, a message printed on the bill itself, or both, at the same time the bill containing the adjustment is rendered.3) At the end of the customer's Budget Payment Plan year, a new monthly budget amount for the next 12 months will be determined as in step 1) above. If the account has a credit balance at the end of the budget year, the Company will apply it against the customers account or, at the customers request, refund the balance. If the account has a debit balance owing, the customer may pay the balance or have it added to the estimated cost of the next years service. All budget plan customers will receive written notice of any changes in their monthly budget figure.4) Customers on the Budget Payment Plan who fail to make a budget payment by the due date are subject to the late payment charge as described in Section XIV, Paragraph 7c) of the Company's Service Regulations. The late payment fee is applicable regardless of the customer's actual utility balance.	

Effective for Service on and After:

Issued on December 30, 1987

January 1, 1988

PSCW Auth. by Order No. 5820 - UR -102

Letter JKR 12-17-87

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715) 394-5511

Vol. 3 Sheet No. 31
1st Rev. Schedule _____
Amend. No. 97

Class of Service
SERVICE REGULATIONS

Type of Utility
ELECTRIC, GAS AND WATER

BUDGET PAYMENT PLAN (con't)

- 5) If a customer on the Budget Payment Plan defaults on two consecutive monthly budget billings, the Company may remove the customer from the plan and the total amount owing will become due. Thereafter, the customer will be billed as a regular account and be subject to the rules and regulations for delinquent accounts as filed with and approved by the Public Service Commission of Wisconsin.

'REQUEST FOR BUDGET BILLING PLAN' Form

Form 290

SUPERIOR WATER, LIGHT AND POWER COMPANY

REQUEST FOR BUDGET BILLING PLAN

Name _____ Date _____
Address _____ Account No. _____

ESTIMATED COST OF UTILITY SERVICES FOR _____ MONTHS BEGINNING _____ \$ _____
(Based on rate schedules available at our office)

AMOUNT OF MONTHLY BUDGET INSTALLMENT (To be shown in even dollars) \$ _____

This Budget Billing Plan is available to all retail customers. No guarantee of total cost is implied. It will remain in force until cancelled by the customer, or may be cancelled by the Company upon failure of the customer to make timely payments of installments. If such a cancellation is necessary, the account will then revert to our regular billing and collection practice.

This account will be reviewed semi-annually by the Company for possible adjustments of installments. Any debit balance owing may be paid at the time or included in the newly revised budget amount. A late payment fee of 1 1/2% will be charged on budget payment amounts that are not paid by the due date regardless of the actual utility balance.

(For Company)

(Customer's Signature)

Effective for Service on and After:

Issued on December 30, 1987

January 1, 1988

PSCW Auth. by Order No. 5820 - UR -102

Letter JKR 12-17-87

CLASS OF SERVICE
RESIDENTIAL SERVICE

TYPE OF UTILITY
GAS

APPLICATION

To gas service for residential purposes in single-family dwellings.

RATE (Monthly)Customer Charge

\$6.50 per meter.

Distribution Charge

All Therms: \$0.2566

Gas Acquisition Charge

All Therms: \$0.0176

Base Commodity Charge (\$ per Therm)

All Therms: \$0.4851

(See PGA Rider for currently effective rate.)

MINIMUM CHARGE (Monthly)

The Customer Charge.

CONTRACT MINIMUM

Where no extension of main or services are required:

One month - if customer requests that service be disconnected and thereafter within twelve months applies for reconnection at the same location, there will be a reconnection charge of \$21.00 during regular working hours and \$68.00 during other than regular working hours.

Where extension of mains or services is required: Subject to Extension Rules.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to the Company's Service Regulations currently on file in Company's offices.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of the Company's Service Regulations.

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EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003

May 16, 2003

PSC Authorization by Order No 5820-UR-108

CLASS OF SERVICE

RESIDENTIAL SERVICE

TYPE OF UTILITY

GASSEASONAL BILLING

Service may be billed for six months (May through October). The customer charge will be twice the normal monthly customer charge as stated above. The service may remain connected during the off season with incidental usage during this period to be billed with the first bill of the following season. If the incidental usage during this period is determined to be excessive (over 300 therms), the Company reserves the right to bill such usage at the rate in effect at the time such usage was determined to have occurred.

SPECIAL RULES

- 1) In buildings having two or more dwelling units, hereinafter referred to as apartments, each apartment shall be classified as a single-family dwelling. At the option of the landlord or agent, service within a building may be through a separate meter for each apartment or combined through one meter for two or more apartments. Where service is separately metered, this schedule shall apply as though each separately metered apartment were a single-family dwelling. Service shall not be submetered or resold.

Apartment Defined

- a) An apartment is defined as a portion of a building consisting of two or more rooms completely equipped for living purposes. Janitor quarters shall be classified as an apartment.
 - b) In buildings where five or more rooms, exclusive of apartments, are rented or are for rent, each five rooms or major fraction thereof (real estate rating), exclusive of apartments, shall be counted as an apartment.
- 2) Apartment buildings may be served under Schedule GR1 subject to the provisions of 1) above or under Schedule GC1 at the option of the customer.
 - 3) A customer occupying a building or apartment for residential and commercial purposes jointly shall not combine his residential and commercial use under Schedule GR1.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

CLASS OF SERVICE

RESIDENTIAL SERVICE

TYPE OF UTILITY

GAS

PURCHASED GAS ADJUSTMENT

See PGA Rider to Schedule GR1 beginning with Sheet No 250.

ENERGY CONSERVATION STANDARDS

Before natural gas service will be rendered to existing residential structures converting to gas spaceheating service, Superior Water, Light and Power Company will require that the following construction standards be met:

- 1) Ceiling or attic insulation: If a structure has insulating material with insulation value less than R-19, the customer must install insulation to a level of R-38. If insulation materials equal to a level of R-38 cannot be installed because of inadequate space between the ceiling and the roof, then as much insulation as space permits must be installed. Exception: If the structure has existing insulation material with a value of R-11 or more and the customer is installing batt insulation, the customer need only install additional insulation material with a value of R-19. If insulation does not reach a level of R-19 or greater, the customer may qualify for gas service by installing either of the following:
 - a) Furnace modifications as suggested by Superior Water, Light and Power Company; or
 - b) Insulation materials equal to R-5 on the walls of a heated basement to 3 feet below grade.
- 2) Sill box area insulation to a level of R-19, unless physically impractical to install.
- 3) Floor insulation over vented crawlspaces or unheated basements are required to reach a level of R-19. In a heated crawlspace, insulation materials with an R factor of at least 5 must be installed on the walls and, if the sill box area is accessible, insulating materials equal to R-19 must be installed.
- 4) In unheated areas, insulation is required on all heating ducts, cold air returns and hot water pipes.
- 5) Windows are required to be double-glazed or have storms

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

CLASS OF SERVICE

RESIDENTIAL SERVICE

TYPE OF UTILITY

GAS

- 6) All doors exposed to the outside atmosphere, including the door to an attached unheated garage, will have a storm door or equivalent insulated door.
- 7) Weatherstripping shall be required on all movable doors and windows exposed to an unheated space. Caulking shall be required between exterior joints around windows and door frames; between wall cavities and windows and door frames; between walls and foundations; between walls and floors; and all other openings in the exterior building envelope.
- 8) If a new central heating unit is to be installed, the equipment must meet the energy efficiency requirements of IND 22.13, Wis. Adm. Code, which are as follows:

Combustion spaceheating equipment shall be provided with electronic ignition and automatic flue dampering, except sealed combustion equipment or equipment located in enclosures and provided with combustion air need not be provided with flue dampering.
- 9) Ventilation above the ceiling/attic insulation shall be required. The free ventilating area shall be at least 1/300 of the horizontal area if a vapor barrier is present and at least 1/150 of the horizontal area if there is no vapor barrier. One half of the venting should be near the eaves and the other half near the top of the roof.
- 10) If a residence is unable to meet all required standards because of physical limitations, other methods of energy conservation may be substituted such that the energy savings will be the same or greater. This substitution must be based on heat loss calculations performed in a normally-accepted manner.

Before natural gas service is rendered to an existing residential structure, Superior Water, Light and Power Company will provide the owner of the structure with a complete energy audit.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued March 30, 1996March 30, 1996PSC Authorization by Order No 5820-UR-106Letter: LLD 3/29/96

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 204

2nd Rev SCHEDULE

AMEND NO 237

CLASS OF SERVICE

TYPE OF UTILITY

GAS

CANCELLED

(Reserved for Future Use)

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued March 30, 1996

March 30, 1996

PSC Authorization by Order No 5820-UR-106

Letter: LLD 3/29/96

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 220

13th Rev SCHEDULE GC1

AMEND NO 332

CLASS OF SERVICE

COMMERCIAL AND INDUSTRIAL SERVICE

TYPE OF UTILITY

GAS

APPLICATION

To commercial and industrial customers for all purposes.

RATE

Customer Charge

\$12.50 per meter.

R

Distribution Charge

All Therms: \$0.1875 ✕

R

Gas Acquisition Charge

All Therms: \$0.0176 ✕

R

Base Commodity Charge (\$ per Therm)

All Therms: \$0.4851

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(See PGA Rider for currently effective rate.)

MINIMUM CHARGE (Monthly)

The Customer Charge or contract minimum, whichever is greater.

CONTRACT PERIOD

Not less than one year.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to the Company's Service Regulations currently on file in Company's offices.

SPECIAL RULES

Service under this schedule is for the exclusive use of the customer and is not to be resold or shared with others.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of the Company's Service Regulations.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003

May 16, 2003

PSC Authorization by Order No 5820-UR-108

CLASS OF SERVICE

COMMERCIAL AND INDUSTRIAL SERVICE

TYPE OF UTILITY

GASENERGY CONSERVATION STANDARDS

Superior Water, Light and Power Company will require that natural gas service for new commercial and industrial spaceheating use for buildings constructed before July 1, 1978, be provided only to those buildings meeting the following requirements:

- 1) Design heat loss, excluding infiltration and ventilation, through above-grade gross walls and roofs facing heated interiors shall not exceed 13 Btu per hour per square foot for the total building envelope.
- 2) If a building exceeds the heat loss of 1) above, the building may receive gas service provided that it demonstrates additional innovative building or system designs that will reduce fuel consumption to a level equal to or less than the fuel consumption which results from complying with 1) above.
- 3) All exterior windows and doors shall be designed to limit leakage into or from the building and shall be weatherstripped.
- 4) Special use buildings such as greenhouses, inflatable structures, and the like or any building exempt from the heating and ventilating requirements of Chapter IND 63, Wis. Adm. Code, are exempt from these requirements.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued March 30, 1996March 30, 1996PSC Authorization by Order No 5820-UR-106Letter: LLD 3/29/96

CLASS OF SERVICE

TYPE OF UTILITY

LARGE VOLUME**GAS****COMMERCIAL AND INDUSTRIAL SERVICE-FIRM (OPTIONAL)**APPLICATION

To large commercial and industrial customers for all purposes with minimum annual consumption of 36,000 therms subject to an annual review. Reclassification to an alternative rate schedule for future billings will be made upon agreement between the Company and the customer based on the customer's current and expected future use.

RATE (Monthly)Customer Charge

\$150.00 per meter.

Distribution Charge

All Therms: \$0.1142

Gas Acquisition Charge

All Therms: \$0.0176

Base Commodity Charge (\$ per Therm)

All Therms: \$0.4851

(See PGA Rider for currently effective rate.)

MINIMUM CHARGE (Monthly)

The Customer Charge or contract minimum, whichever is greater.

CONTRACT PERIOD

Not less than one year.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to the Company's Service Regulations currently on file in Company's offices.

SPECIAL RULES

Service under this schedule is for the exclusive use of the customer and is not to be resold or shared with others.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of the Company's Service Regulations.

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EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003May 16, 2003PSC Authorization by Order No 5820-UR-108

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715) 394-5511

Vol. 3 Sheet No. 231
2nd Rev. Schedule _____
Amend. No. 190

Class of Service	Type of Utility
	GAS
<u>CANCELLED</u> (Reserved For Future Use)	

Issued on January 29, 1993

PSCW Auth. by Order No. 05-GI-103

Effective for Service on and After:
January 1, 1993

Letter JDK 12-3-92

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 2321st Rev SCHEDULE CDRAMEND NO 311

CLASS OF SERVICE

COAL DISPLACEMENT RATE

TYPE OF UTILITY

GAS**APPLICATION**

To all large commercial and industrial customers who would normally be served under our large interruptible rate schedule, GI6, but are unable to obtain gas supplies under that schedule at a price competitive with the customers existing coal facilities and who have made arrangements to have customer owned natural gas delivered to the Company's distribution system or have made arrangements for the Company to acquire natural gas supplies on behalf of the customer and who demonstrate to the Company's sole satisfaction that they will not purchase or continue to purchase natural gas unless served under this rate schedule.

RATE (Monthly)**Customer Charge**

\$1,000.00 plus the currently applicable customer charge from rate schedule GI6.

Rate Per Therm

The maximum effective rate per therm shall be the currently effective distribution rate for rate schedule GI6. The minimum effective rate shall be no less than \$.015 per therm.

INTERRUPTION OF SERVICE

Service under this rate schedule shall be subject to curtailment or complete interruption whenever the Company has determined that operating conditions are such that curtailment/interruption is necessary, that the natural gas distribution system capacity is not sufficient to meet the requirements of existing firm delivery customers regardless of the ownership of the gas, or the producer or transmission supplier curtails or interrupts the supply of customer owned natural gas to the Company's city gate station.

PENALTY FOR NON-INTERRUPTION

If a customer fails to curtail/interrupt its use of natural gas when requested to do so by Company, the customer shall pay a penalty charge equal to the tariffed pipeline penalty rate or \$2.00 per therm, whichever is greater. This penalty is in addition to all other charges incurred under this schedule. The Company also reserves the right to disconnect customer if customer fails to curtail/interrupt its use of natural gas when ordered to do so by the Company.

CONTRACT

Service under this rate schedule requires a written contract between the Company and the Customer.

EFFECTIVE FOR SERVICE ON AND AFTER:Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

CLASS OF SERVICE

PARTIAL FIRM/INTERRUPTIBLE

TYPE OF UTILITY

GASAVAILABILITY

This service is available to large volume commercial and industrial customers who would otherwise qualify for service under rate schedule GI6 except that a portion of their load is considered to be firm load and separate metering for this firm load is economically unfeasible or physically impractical. The firm contract portion of the load must not exceed 10% of the maximum daily or maximum hourly load and must be in excess of 25,000 therms annually.

RATE (Monthly)Customer Charge

The GI6 Customer charge

Distribution ChargeFirm Contract Load

The GL1 Distribution Charge

Interruptible Load

The GI6 Distribution charge

Gas Acquisition Charge

All Therms: \$0.0176

Base commodity Charge (See PGA Rider for currently effective rate.)Firm Contract Load

The GL1 Commodity Charge

Interruptible Load

The GI6 Commodity charge

MINIMUM CHARGE

The Customer Charge or Contract Minimum whichever is greater.

CONTRACT PERIOD

Not less than one year.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to Company's Service Regulations currently on file in Company's offices.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

Letter: _____

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 2343rd Rev SCHEDULE PF1AMEND NO 332

CLASS OF SERVICE

PARTIAL FIRM/INTERRUPTIBLE

TYPE OF UTILITY

GAS**VOLUME DETERMINATION**

For monthly billing purposes, the Company will rely on either an actual meter read taken by a Company representative or the information available through telemetering equipment to determine a customer's gas usage. The firm contract portion of the load shall be considered the first through the meter.

INTERRUPTION OF SERVICE

Service under this schedule is subject to interruption or curtailment to the level of firm contract supply whenever the Company is unable to obtain from its suppliers or pipelines the natural gas to be delivered hereunder, whenever Company distribution system constraints warrant interruption, or whenever such curtailment or interruption is ordered by any governmental agency having jurisdiction.

The Company reserves the right to test the interruptibility of customers served under this schedule. Customers who have failed to interrupt to the level of their firm contract during a minimum test period of four hours or an actual interruption shall be subject to further testing. A customer who has failed to reduce their load to the firm contract amount for three consecutive interruption periods, either actual or test, shall be transferred to the appropriate firm rate schedule provided the Company has the capacity to serve the customer under the firm rate schedule.

PENALTY FOR NON-INTERRUPTION

If a customer fails to curtail/interrupt its use of natural gas when requested to do so by Company, the customer shall pay a penalty charge equal to the tariffed pipeline penalty rate or \$2.00 per therm, whichever is greater. This penalty is in addition to all other charges incurred under this schedule. The Company also reserves the right to disconnect customer if customer fails to curtail/interrupt its use of natural gas when ordered to do so by the Company.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of Company's Service Regulations.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003May 16, 2003PSC Authorization by Order No 5820-UR-108

CLASS OF SERVICE

PARTIAL FIRM / INTERRUPTIBLE

TYPE OF UTILITY

GASSPECIAL TERMS AND CONDITIONS

1. Customer must execute a written contract which specifies, at a minimum, the level of firm contract supply and other conditions as deemed necessary and mutually agreed upon.
2. The level of firm contract supply shall be subject to adjustment if customer fails to curtail to the level of firm contract supply when requested to do so by the Company. The new level of firm contract supply shall be the maximum hourly load experienced during the period of interruption in which the customer has exceeded the current level of firm contract supply.
3. The Company's telemetering equipment shall be used for purposes of monitoring customers hourly loads during periods of interruption.
4. The customers firm contract supply may be determined from an actual or estimated hourly maximum load and may be stated in terms of maximum daily load.
5. The Company's tariffs for rate classes GL1 and GI6 are referenced and incorporated herein as appropriate.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued October 26, 2000January 1, 2001PSC Authorization by Order No. 05-GI-111Letter: RCB 10/17/00

CLASS OF SERVICE

TYPE OF UTILITY

**SMALL VOLUME COMMERCIAL AND INDUSTRIAL
SERVICE – INTERRUPTIBLE (OPTIONAL)****GAS**APPLICATION

To large commercial and industrial customers whose maximum hourly requirements are in excess of 8 therms with maximum daily requirements of less than 2,000 therms and who will agree to discontinue service on thirty minutes notice.

RATE (Monthly)Customer Charge

\$125.00 per meter.

Distribution Charge

All Therms: \$0.1109

Gas Acquisition Charge

All Therms: \$0.0176

Base Commodity Charge (\$ per Therm)

All Therms: \$0.4322

(See PGA Rider for currently effective rate.)

MINIMUM CHARGE (Monthly)

The Customer Charge or contract minimum, whichever is greater.

CONTRACT PERIOD

Not less than one year.

INTERRUPTION OF SERVICE

Service under this schedule shall be subject to curtailment or complete interruption whenever the Company is unable to obtain from its suppliers or pipelines the natural gas to be delivered hereunder, whenever Company distribution system constraints warrant interruption, or whenever such curtailment or interruption is ordered by any governmental agency having jurisdiction.

The amount of gas available at any time under this schedule is that portion of the total amount of natural gas available to the Company's system, if any, in excess of the amount of natural gas required to meet the needs of the Company's firm gas customers.

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EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003May 16, 2003PSC Authorization by Order No 5820-UR-108

CLASS OF SERVICE

TYPE OF UTILITY

**SMALL VOLUME COMMERCIAL AND INDUSTRIAL
SERVICE – INTERRUPTIBLE (OPTIONAL)****GAS**

The Company reserves the right to test the interruptibility of customers served under this schedule. Customers who have failed to interrupt during a minimum test period of four hours or who have failed an actual interruption shall be subject to further testing. A customer who has failed three consecutive interruption periods, either actual or test, shall be transferred to the appropriate firm rate schedule provided the Company has the capacity to serve the customer under the firm rate schedule. Incidental usage during an actual interruption will not constitute an interruption failure but will be billed at the normal rate plus any applicable penalties. Incidental usage during a test interruption will not constitute an interruption failure but will be billed at the normal rate. Penalties will not be applicable during a test interruption.

PENALTY FOR NON-INTERRUPTION

If a customer fails to curtail/interrupt its use of natural gas when requested to do so by Company, the customer shall pay a penalty charge equal to the tariffed pipeline penalty rate or \$2.00 per therm, whichever is greater. This penalty is in addition to all other charges incurred under this schedule. The Company also reserves the right to disconnect customer if customer fails to curtail/interrupt its use of natural gas when ordered to do so by the Company.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to Company's Service Regulations currently on file in Company's offices.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of Company's Service Regulations.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

CLASS OF SERVICE

TYPE OF UTILITY

**LARGE VOLUME COMMERCIAL AND INDUSTRIAL
SERVICE – INTERRUPTIBLE (OPTIONAL)****GAS**APPLICATION

To large commercial and industrial customers whose maximum hourly requirements are in excess of 8 therms with maximum daily requirements in excess of 2,000 therms and who will agree to discontinue service on thirty minutes notice.

RATE (Monthly)Customer Charge

\$400.00 per meter.

Distribution Charge

All Therms: \$0.0507

Gas Acquisition Charge

All Therms: \$0.0176

Base Commodity Charge (\$ per Therm)

All Therms: \$0.4322

(See PGA Rider for currently effective rate.)

MINIMUM CHARGE (Monthly)

The Customer Charge or contract minimum, whichever is greater.

CONTRACT PERIOD

Not less than one year.

INTERRUPTION OF SERVICE

Service under this schedule shall be subject to curtailment or complete interruption whenever the Company is unable to obtain from its suppliers or pipelines the natural gas to be delivered hereunder, whenever Company distribution system constraints warrant interruption, or whenever such curtailment or interruption is ordered by any governmental agency having jurisdiction.

The amount of gas available at any time under this schedule is that portion of the total amount of natural gas available to the Company's system, if any, in excess of the amount of natural gas required to meet the needs of the Company's firm gas customers.

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EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003May 16, 2003PSC Authorization by Order No 5820-UR-108

CLASS OF SERVICE

TYPE OF UTILITY

**LARGE VOLUME COMMERCIAL AND INDUSTRIAL
SERVICE – INTERRUPTIBLE (OPTIONAL)****GAS**

The Company reserves the right to test the interruptibility of customers served under this schedule. Customers who have failed to interrupt during a minimum test period of four hours or who have failed an actual interruption shall be subject to further testing. A customer who has failed three consecutive interruption periods, either actual or test, shall be transferred to the appropriate firm rate schedule provided the Company has the capacity to serve the customer under the firm rate schedule. Incidental usage during an actual interruption will not constitute an interruption failure but will be billed at the normal rate plus any applicable penalties. Incidental usage during a test interruption will not constitute an interruption failure but will be billed at the normal rate. Penalties will not be applicable during a test interruption.

PENALTY FOR NON-INTERRUPTION

If a customer fails to curtail/interrupt its use of natural gas when requested to do so by Company, the customer shall pay a penalty charge equal to the tariffed pipeline penalty rate or \$2.00 per therm, whichever is greater. This penalty is in addition to all other charges incurred under this schedule. The Company also reserves the right to disconnect customer if customer fails to curtail/interrupt its use of natural gas when ordered to do so by the Company.

SERVICE REGULATIONS

Service is subject to orders of regulatory bodies having jurisdiction and to Company's Service Regulations currently on file in Company's offices.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of Company's Service Regulations.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 242

8th Rev SCHEDULE TSP

AMEND NO 332

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Transportation service provides for the transportation of customer-owned gas from the applicable city gate station through the Company's distribution system to the customer's meter. The customer is responsible for arranging for the purchase and delivery of gas to the Company's city gate station.

AVAILABILITY

This service is available when the installed distribution capacity and facilities are sufficient to provide service under this schedule without reducing the quality or quantity of services to any higher priority customer, as defined in the priority of service program and curtailment plan beginning on rate sheet No 260. This service is available for customers who would otherwise be qualified to receive service under the Company's system supply schedules but have elected to be transportation customers and have made arrangements for the delivery of customer-owned gas to the Company's city gate station. Customers seeking service under this rate schedule must also execute a balancing agreement with the Company. Service under this rate schedule will start on the first gas day of the month and terminate on the last gas day of the month.

RATE

Transportation Administration Charge: \$25.00 per month per meter
Transportation Charge:

	Applicable System Sales Rate Class	Customer Charge Per Month	Base Rate Per Therm
Transportation Service:	GC1	\$ 12.50	\$.1875
	GL1	\$ 150.00	\$.1142
	GI1	\$ 125.00	\$.1109
	GI6	\$ 400.00	\$.0507

Service under this schedule is subject to the Purchased Gas Adjustment Clause beginning at rate sheet No 250. Current effective rates are shown on rate sheet No 254.

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EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003

May 16, 2003

PSC Authorization by Order No. 5820-UR-108

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GASMINIMUM BILL

The minimum bill shall include the transportation administration charge plus the applicable customer charge.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of the Company's service regulations.

CURTAILMENT/INTERRUPTION OF SERVICE

The Company will attempt to deliver the customer-owned gas on a day-to-day basis in accordance with the customer's requirements and subject to maximum allowable delivery restrictions; however, the Company reserves the right to curtail or suspend service on any day, when, in its sole discretion, the Company determines that any of the following conditions exist and all interruptible sales customers have been interrupted:

- 1) Operating conditions are such that interruption is necessary.
- 2) The natural gas distribution system capacity is not sufficient to meet the requirements of existing firm delivery customers regardless of the ownership of the gas.
- 3) The producer or transmission supplier curtails or interrupts the supply of customer-owned natural gas to the Company's city gate station.
- 4) A constraint day, as defined on rate sheet 272 of the Company's rules and regulations, is declared and the transportation customer is required to stay within nominated volumes.

If in the event of a disruption on the Company's system it is determined that the Company has delivered gas transported under this tariff to the Company's system customers, compensation to the transporting customer shall be made in accordance with the balancing agreement between the customer and the Company.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

CONVERSION FROM SYSTEM SALES SERVICE TO TRANSPORTATION

Any customer who wishes to convert from the Company's system sales service and be served under this schedule shall provide a minimum of twelve months written notice prior to November 1 of the year preceding the year in which the conversion is to become effective. In lieu of the waiting period, the Company may condition conversion on the payment of an exit fee as described below.

EXIT FEE

A current Company sales service customer transferring to transportation service may be required to pay an exit fee. The purpose of the exit fee is to recover the costs of the next 12-month period that will not be recovered as a result of the customer's transfer from sales service to transportation service. The exit fee shall include all costs incurred by the Company to provide service to the customer as a sales service customer. These costs include, but are not limited to, the following:

- 1) any take-or-pay or similar charges incurred by the Company under its supply contracts that result from the customer's decision to transport and to purchase supplies from an entity other than the Company for the next twelve months,
- 2) any charges, including, but not limited to, reservation charges, commodity charges, minimum bills, penalties, balancing charges, transition costs, and take-or-pay costs, incurred by the Company under its capacity, storage, peaking, and other contracts that result from the customer's decision to transport and to purchase supplies from an entity other than the Company; and
- 3) any other charges that are incurred as a result of the customer's decision to transport and to purchase supplies from an entity other than the Company.

A system sales service customer that has decided to convert to transportation service and purchase capacity from an entity other than the Company must pay the total exit fee as described above. A system sales service customer that agrees to accept an assignment of a pro rata portion of the Company's firm upstream pipeline capacity and other services contracted for on behalf of the customer and also agrees to pay all charges and rates of whatever kind associated with those services shall have the exit fee reduced by such an amount.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

The Company shall determine the total amount of the above costs and bill the transporter for either the total amount or for the amount reduced for costs associated with any capacity assignment. Transporter must pay this preliminary bill in full prior to the commencement of service under this tariff.

CONVERSION TO SYSTEM SALES SERVICE

Any customer served under this schedule that plans to transfer to the Company's system sales service shall provide a minimum of twelve months notice prior to November 1 of the year preceding the year in which the conversion is to become effective. The Company may waive this notice requirement at the Company's sole discretion and if there will be no undue detriment to the Company's existing sales service customers.

In the event that the Company receives a notice stating that a marketer will no longer be providing gas supply service to a particular gas customer or group of customers, the Company will meet with the marketer's customer(s) to offer replacement service as it deems appropriate. The form of such notice must be in writing and must be delivered to the Company during normal business hours via USPS, fax or hand delivered to the Company's office and clearly marked for the attention of the General Manager. The Company will effectuate the marketer's request no later than 9:00 a.m. on the fifth regular business day following receipt of the notice.

BALANCING SERVICE**Balancing Administrative Rates**

The following charges will apply to each individual customer any month the customer is classified as receiving service under this rate schedule. The administrative charge recovers the incremental cost of administering third-party natural gas supply deliveries.

Administrative Charge: \$2.00 per day per meter

In addition to the balancing administration rates above, balancing service charges and commodity cash-out charges/credits, as described below, will apply to the pooling agents of third party balancing pools and to individual customers in the Company administered balancing pool.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002

February 1, 2002

PSC Authorization by Order No. 5820-UR-107

Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Balancing Service in the Company Administered Pool

Customers who do not form or join third party pools to aggregate imbalances will be included in a separate and combined pool administered by Company. Customers in this pool will be subject to the Company administered pool agreement that must be signed by each customer in the pool. The Company administered pool imbalance will be calculated separately from all third party pool imbalances.

Customers in the Company administered pool will receive the Company's balancing service under this rate schedule. For each customer in this pool, an imbalance volume will be determined daily. The imbalance volume is the absolute difference between the customer's confirmed natural gas nomination and actual usage. For the purpose of calculating a customer's imbalance volume, an individual customer will be allowed to pool the usage and nominations of multiple meters at a single location. Each customer's imbalance volume will be adjusted by a pooling factor, which will include the imbalance volume diversity of the Company administered pool. The pooling factor is the ratio of the customers' aggregated imbalance volumes to the total pool imbalance volume. Based on the adjusted imbalance volume, each customer in the Company administered pool will incur a balancing service charge and, for monthly imbalance volumes, an overtake charge or undertake credit, as described in the cash-out mechanism section of this rate schedule.

Each customer's daily consumption will be as reported by the Company's telemetering equipment. On days when the telemetered use data is not available, the Company will estimate the customer's daily consumption during the period the telemetered use data is not available. The estimated and actual hourly usage will then be added to obtain daily consumption.

The Company will make available, at a customer's request; a report showing the customer's daily nomination and actual daily usage based on telemetered data and Company adjustment factors.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Balancing Service in Third Party Pools

Customers can form third party pools to aggregate pool member imbalances. Pooled customers' daily imbalances will be aggregated for the purpose of minimizing total customers' imbalances. All customers that do not participate in a third-party pool will instead be included in the Company administered pool described above. Each third party pool's imbalances will be calculated separately from other third party pool imbalances and the Company administered pool imbalances. Customers that have formed a pool shall be subject to a third party pooling agreement that must be signed by the party responsible for both financial payments and the balancing of the pool (the designated pooling agent), and the transportation customers in the pool. The Company must then approve the agreement. Customers may join a given third party pool effective at the beginning of the first gas day of the month or leave a third party pool at the end of the last gas day of the month.

Pooling agents must nominate with the Company, on a properly executed third party natural gas supply nomination form as specified in the special terms and provisions herein, the gas that will be delivered on a daily basis for the pool. For a third party pool, the daily nomination must be at the pipeline contract level. Each day, the Company will calculate the pool's daily imbalance volume.

The imbalance volume for the pool is the absolute difference between the pool's confirmed natural gas nomination not covered by an alternative balancing service and actual aggregated usage less any usage covered by an alternate balancing service. Usage will be adjusted as necessary to be on a comparable basis with nomination volumes before an over-nomination or under-nomination is calculated.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

The party responsible for administration of a pool under this rate schedule (the pooling agent) will be billed the balancing service charges for the pool and will be subject to the commodity cash-out. The Company will bill the pooling agent monthly. If a pooling agent becomes in arrears with the Company, the Company will notify individual pool members. Should the pooling agent remain in arrears for a period exceeding thirty days, the Company may bill the individual customers in the pool for any outstanding balancing service costs and/or commodity cash-out that was billed to the pooling agent. When this occurs, the customers in that pool will be moved to the Company administered pool and remain there until they form or join another third party pool.

The third party pool's consumption will be reported as calculated from the aggregated volumes recorded by Company's telemetering equipment installed at each pool customer's location. On days when the telemetering equipment fails to operate properly, the Company will estimate the affected customer's daily consumption during the period the telemetering equipment was not operating properly. The estimated usage will then be added to the actual hourly usage to obtain the daily consumption of the individual customer. This will be added to the usage data of the other customers in the third party pool to obtain the pool's daily consumption. The Company will make available, at the pooling agent's request, a report showing the pool's daily nomination and daily usage based on telemetered data and Company adjustment factors.

Balancing Service Charges

The Company will apply the following balancing service charges to adjusted daily imbalance volumes of customers in the Company administered pool and to the imbalance volumes of the respective third party pools that are not covered by an alternative balancing service. The rates are set out in three tiers to minimize the cost impact of third party natural gas supply imbalances on the rates to system sales service customers. The rates are based on the rates of Northern Natural Gas Company and will be adjusted whenever Northern Natural Gas Company changes its rates. These tier rates do not recover the commodity cost of gas associated with the imbalances. The commodity cost of gas is cashed out according to the cash-out mechanism.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Daily Scheduling Variance – Non-Constraint Day:

A net daily variance for each gas day will be determined by comparing customer actual gas use with the amount of gas nominated. The daily imbalance percentage will be calculated by dividing the daily variance by the amount of gas nominated.

Negative Daily Variance Charges:

If the amount of gas used by a customer is less than the nominated amount for any day that is not a constraint day; customer shall be charged an amount equal to the following:

Daily Imbalance Percentages:	Daily Variance Charge:
First 5%	\$.0000 / therm
Next 10%	\$.0072 / therm
All remaining daily variance	\$.0400 / therm

Positive Daily Variance Charges:

If the amount of gas used by a customer is more than the nominated amount for any day that is not a constraint day; customer shall be charged an amount equal to the following:

Daily Imbalance Percentages:	Daily Variance Charge:
First 5%	\$.0000 / therm
Next 10%	\$.0072 / therm
All remaining daily variance	\$.1000 / therm

Any over-run or under-run charges or penalties assessed by pipelines will be prorated among those customers in the Company administered pool and/or third party pools that contributed to the cause of the penalties. The daily balancing revenues received from balancing charges will be netted against these pipeline charges or penalties on each month's balancing service bill for affected customers or third party pools.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Daily Scheduling Variance – High-Flow Constraint Condition:

A high-flow constraint condition is one in which the Company expects natural gas demand in an area or areas of its service territory to exceed the available delivered supply of gas. The condition can result from, but shall not be limited to, economic factors, extremely cold weather, pipeline regulator or compressor failure, main breaks, and other emergency situations.

When the Company determines that a high-flow constraint condition exists, the Company shall declare a high-flow constraint period in the affected area(s). During this period, the Company will require customers using third party natural gas supplies to use no more than their daily confirmed pipeline deliveries and, to the extent necessary, interrupt interruptible customers to avoid incurring pipeline penalties, assure adequate supplies are available for firm sales service needs, and to preserve system integrity. Separate nominations will be required for deliveries to individual constrained areas, and these areas may be balanced separately and individually as is deemed necessary by the Company. Company personnel will give pooling agents and/or customers as much advance notice of a high-flow constraint condition as possible. Notice of a high-flow constraint condition may also be given after the start of a gas day.

Imbalance volumes for over-nominations (undertakes) will be subject to the non-constraint day negative daily variance charges. To the extent that the Company requests customers or pooling agents to curtail usage, or requires customers on interruptible distribution service schedules to interrupt usage, during a high-flow constraint day, the Company may waive the non-constraint day negative daily variance charges.

Imbalance volumes for under-nominations (overtakes) will be subject to an unauthorized use charge. The net daily variances above 5% of the customer nomination shall be considered unauthorized use. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail to confirmed pipeline delivery volume. The additional charge for unauthorized use shall be assessed as follows:

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.
2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or \$10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption. To the extent that gas commodity charges are assessed through this provision, the volume assessed charges in this mechanism will not be subject to cash out in the cash-out mechanism.

Daily Scheduling Variance – Low-Flow Constraint Condition:

A low-flow constraint day is in effect when the Company anticipates that it may be subject to pipeline or supplier penalties if natural gas supplies delivered to the Company exceed demand. On such a day, the Company will require customers using third party natural gas supplies to use no less than their daily-confirmed nominations to avoid incurring pipeline penalties. Company personnel will give pooling agents and/or customers as much advance notice of a low-flow constraint day as possible. Notice of a low-flow constraint day may also be given after the start of a gas day.

Imbalance volumes for under-nominations will be subject to the non-constraint day positive daily variance charges.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002

February 1, 2002

PSC Authorization by Order No. 5820-UR-107

Letter: KMW 1/29/02

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 245.07Orig. Rev SCHEDULE TSPAMEND NO 317

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

Imbalance volumes for over-nominations (undertakes) will be subject to an imbalance volume penalty. The net daily variance below 5% of the customer nomination shall be assessed. The additional charge shall be the greater of incremental cost to the Company that results from a pipeline penalty caused by the customers receiving third-party natural gas supply, or \$.50 per therm for the net daily variances below 5% of the customer nomination. The over-run or under-run charges or penalties assessed by pipelines will be prorated among those customers in the Company administered pool and/or third party pools that contributed to the cause of the penalties.

Selective Constraint – Over-delivery:

A selective constraint can be called for an individual customer or pool before or during a gas day if:

1. The delivered natural gas price at Demarcation is less than 90 percent of the current month's weighted average delivered cost of gas, including gas in storage, and the Company believes a customer or third party pool is either:
 - a. Over-delivering by more than 4,000 therms, or
 - b. Over-delivering by at least 1,000 therms and the percentage over-delivery is expected to be greater than 10 percent of the expected usage; or
2. The over-delivery percentage is expected to be greater than 20 percent; or
3. The over-delivery is expected to be greater than 5,000 therms.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

When the Company notifies a customer or pooling agent that they are subject to a selective constraint, the daily usage of the affected customer or balancing pool will be monitored. If it is determined that the preceding over-delivery limits are exceeded, then the customer or pooling agent will be assessed low-flow constraint day charges on the over-nominations. If it is determined that a customer or third party pool subject to a selective constraint did not exceed the preceding limits, then any imbalance volumes will be subject to the balancing charges in effect on the Company's system.

Selective Constraint – Under-delivery:

A selective constraint can be called for an individual customer or pool before or during a gas day if:

1. The delivered natural gas price at Demarcation is at least 110 percent of the current month's weighted average delivered cost of gas, including gas in storage, and the Company believes a customer or third party pool is either:
 - c. Under-delivering by more than 4,000 therms, or
 - d. Under-delivering by at least 1,000 therms and the percentage under-delivery is expected to be greater than 10 percent of the expected usage; or
2. The under-delivery percentage is expected to be greater than 20 percent; or
3. The under-delivery is expected to be greater than 5,000 therms.

When the Company notifies a customer or pooling agent that they are subject to a selective constraint, the daily usage of the affected customer or balancing pool will be monitored. If it is determined that the preceding under-delivery limits are exceeded, then the customer or pooling agent will be assessed high-flow constraint day charges on the under-nominations. If it is determined that a customer or third party pool subject to a selective constraint did not exceed the preceding limits, then any imbalance volumes will be subject to the balancing charges in effect on the Company's system.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

CASH-OUT MECHANISM

When the actual usage of customers in the Company administered pool and/or the usage of a third party pool is more than has been nominated, the Company's purchased natural gas supply is being utilized, and the customers in the Company administered pool and/or the third party pool(s) will be assessed the overtake charges listed below. When the opposite occurs and excess natural gas is left on the Company's system, the customers in the Company administered pool and/or the third party pool(s) will receive the appropriate undertake credit on their balancing service bills as described below. Commodity cash-out charges and/or credits will be included on the balancing service bill that is sent to the respective pooling agent as long as the pooling agent continues to pay it's bills in a timely manner. If the pooling agent of a given third party pool does not pay the Company for a period exceeding 30 days, the Company may bill the customer(s) that are members of the respective third party pool based on their individual usage.

OVERTAKE CHARGE

The overtake charge will be equal to the aggregated monthly imbalance volume within each overtake variance percentage bracket multiplied by the applicable percentage of the cash-out Price. The overtake variance percentage is calculated by dividing the monthly imbalance volumes by the Company administered pool customer's or third party pool's monthly nominations. The respective Company administered pool customer or third party pooling agent will pay the indicated percentage(s) of the cash-out price for the quantities of imbalance volume that fall within each respective bracket. Cash-out charges will be billed monthly.

Overtake Variance Percentage	Percentage of Cash-Out Price Paid by Customer to Company
> 0% and up to 5%	100%
> 5% and up to 15%	115%
> 15% and up to 25%	130%
> 25%	150%

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

For purposes of this provision, the overtake cash-out price is the higher of:

1. The highest average weekly price. The average weekly price shall be the average of the small package range of the Gas Daily, weekly weighted average prices (of the weeks that end during the billing month), reported for Northern-Demarc plus Northern Natural Gas Company's applicable Interruptible transportation costs and surcharges and equivalent fuel costs from the receipt point to the delivery point;

or

2. The weighted average delivered cost of gas filed in the Company's PGA.

UNDERTAKE CREDIT

The undertake credit will be equal to the monthly aggregated imbalance volume within each undertake variance percentage bracket multiplied by the applicable percentage of the cash-out price. The undertake variance percentage is calculated by dividing the monthly imbalance volume by the Company administered pool customer's or third party pool's monthly nominations. The Company will credit the respective Company administered pool customer or third party pooling agent the indicated percentage(s) of the cash-out price for the quantities of imbalance volume that fall within each respective bracket. The Company will then own this natural gas.

Undertake Variance Percentage	Percentage of Cash-Out Price (1) Credited to Customer by Company
> 0% and up to 5%	100%
> 5% and up to 15%	85%
> 15% and up to 25%	70%
> 25%	50%

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002

February 1, 2002

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Letter: KMW 1/29/02

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 245.11Orig. Rev SCHEDULE TSPAMEND NO 317

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

For purposes of this rate schedule, the cash-out credit is the lower of:

1. The lowest average weekly price. The average weekly price shall be the average of the small package range of the Gas Daily, weekly weighted average prices (of the weeks that end during the billing month), reported for Northern-Demarc plus Northern Natural Gas Company's applicable interruptible transportation costs and surcharges and equivalent fuel costs from the receipt point to the delivery point;

or

2. The weighted average delivered cost of gas in the Company's monthly PGA.

TERM

The customer must take service for a minimum 12-month period under this rate schedule. This service will automatically be extended for additional 12-month periods unless otherwise terminated. Service under this rate schedule shall be terminated as follows:

1. The Company has received written notice of termination of service under this rate schedule to be effective at the end of the 12-month period at least 30 days prior to the end of the 12-month period.
2. The Company has determined that the customer fails to qualify for service under this rate schedule. In this event, the termination will be effective the first day of the month immediately following such determination.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

SPECIAL TERMS AND PROVISIONS

1. The Company reserves the right, subject to regulatory requirements, to change the terms and conditions of this rate schedule resulting from changes made by any of the transporting interstate pipelines in their terms and conditions for transportation service.
2. The Company shall provide balancing on the Company administered pool customer's or third party pool's behalf only upon receipt from the respective Company administered pool customer or third party pooling agent, of a properly completed and executed third party natural gas supply nomination form; the form of which shall be specified by the Company.

Each third party natural gas supply nomination form is subject to acceptance by the Company prior to becoming effective. The daily nomination must be submitted to the Company at least two hours in advance of the nomination notice period applicable on the transporting pipeline. If a nomination for a gas day is not received by the appropriate deadline, a \$10.00 charge per account may be assessed for each day the nomination is late provided the customer or pooling agent has not made other arrangements with the Company. In addition, the Company may, at the Company's sole discretion, not confirm any nomination on the pipeline if the Company does not receive the nomination by the appropriate deadline.

The customer or pooling agent must submit a revised nomination to the Company any time the amount of gas to be delivered by the pipeline(s) or any other information contained on the most recently submitted third party natural gas supply nomination form changes, regardless of whether the changes were initiated by the customer (or pooling agent) or the pipeline. The nominations given to the Company must match the nominations given to the pipeline transporter. Customer nominations shall be adjusted for natural gas supplies not confirmed and delivered by the pipeline.

3. Each customer in the Company administered pool and the pooling agent of each third party pool must deliver gas supplies under separate and distinct pipeline transportation agreements.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

4. If an upstream transporter notifies a Company administered pool customer or third party pool that deliveries to the Company's distribution system on behalf of the respective Company administered pool customer or third party pool are interrupted, the respective customer or pooling agent shall promptly advise the Company of such notification.
- 4) The Company shall require the installation and operation of equipment and other facilities to remotely read the customer's meter. Installation and operation shall include access to electric power, telephone lines or data transmission lines and customer property or other customer equipment when it is necessary to make the remote meter reading operational. The customer agrees to allow the Company to install and operate such equipment and the customer further agrees to pay the one-time equipment and installation charge for such equipment. The Company will continue to own and maintain this equipment. In addition, costs, if any, of providing electric power, telephone, or data transmission line service, shall be paid by the customer.
- 5) If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, the Company at the customer's expense shall install such special equipment. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
- 6) Service under this rate schedule shall be metered separately from any other gas service. Measurement of gas delivered will be through the Company's meter at the customer's facilities and billing will be based on measurements adjusted to Company standard conditions.
- 7) Charges for any portion of a negative daily variance charge caused by failure of Company to deliver customer-owned supplies to customer due to capacity constraints on Company's distribution system will be waived.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

TRANSPORTATION SERVICE

TYPE OF UTILITY

GAS

- 8) Gas delivered by the Company under this rate schedule may be commingled with other natural gas, vaporized liquefied natural gas, and propane-air vapor that are delivered by the Company. Accordingly, the gas of the customer shall be subject to such changes in heat content as may result from such commingling, and the Company shall be under no obligation to redeliver for the customer's account gas of a heat content identical to that caused to be delivered by the customer to the Company.
- 9) The rates and character of service under this rate schedule are subject to review and change by the Public Service Commission of Wisconsin.
- 10) The Company reserves the right to require any customer on this rate schedule to stay within its daily nomination for any period the Company requests. The Company has the option of requesting a compliance test one time each year between November 1 and March 31 unless the customer was unable to stay within 5 percent of its nomination for the required full test period, at which time the Company will have the right to retest within the year or move the customer to an appropriate firm gas sales service rate schedule, provided that the Company has the capacity to serve the customer under the firm gas sales service rate schedule.
- 11) When interruption of service is necessary, the Company will notify the pooling agent or customer if the customer is in the Company administered pool.
- 12) This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.
- 13) The Company shall not be required to extend or reinforce its established distribution system for the purpose of furnishing service under this schedule, unless, in the Company's sole judgment, the cost to the Company of making such installation is justified by the character and permanence of the applicant's load.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued January 29, 2002February 1, 2002PSC Authorization by Order No. 5820-UR-107Letter: KMW 1/29/02

CLASS OF SERVICE

CONTRACT SERVICE RIDER

TYPE OF UTILITY

GAS

APPLICATION

Service under this schedule is available to any individual customer:

- 1) Whose average monthly requirements are not less than 200,000 therms of gas in a twelve-month period,
- 2) Who have substitute fuel services available that can be economically accomplished,

(Evidence showing the actual ability to obtain substitute fuel service with an economic evaluation of the substitute fuel service will be submitted through the Company to the PSCW.)

- 3) Who has negotiated a unique distribution charge with the Company that will be filed with the PSCW,

The negotiated rate will be compensatory and have a minimum level that will recover the appropriate contract term incremental costs. The negotiated rate will have a ceiling no higher than the embedded costs.

Contract term incremental costs will be defined as the extra, or additional, costs of serving the additional volumes of gas reflecting the duration of the proposed term of the contract including incremental costs of:

- a) Metering site investment revenue requirements (capital and O&M)
 - b) Meter Reading and bill issuance expense
 - c) Customer Service personnel costs
 - d) Odorization
 - e) Safety-related costs (valve inspection, leak detection, etc)
- 4) Who is willing to abide by all terms of the Company's appropriate gas transportation service tariff except where modified by this tariff or by contract, and
 - 5) This tariff is open to new customers through June 30, 1996.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 1, 1995

September 1, 1995

PSC Authorization by Order No

Letter: TAM 8/30/95

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 246A

Orig. Rev SCHEDULE CSR

AMEND NO 227

CLASS OF SERVICE

CONTRACT SERVICE RIDER

TYPE OF UTILITY

GAS

MONTHLY RATE

Customer Charge

\$1,000.00 per month.

Per Therm Rate

All Therms - Rate per individual contract.

MONTHLY MINIMUM CHARGE

The monthly minimum charge is the customer charge.

SPECIAL RULES

- 1) Service under this schedule requires a written contract between the Company and the customer.
- 2) The contract period shall be as negotiated and contracted for between the Company and the customer.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 1, 1995

September 1, 1995

PSC Authorization by Order No

Letter: TAM 8/30/95

CLASS OF SERVICE

AGENCY SERVICE

TYPE OF UTILITY

GAS

APPLICATION

This service is offered for Superior Water, Light and Power Company customers who elect to have the Company make arrangements to acquire natural gas supplies in customer's name and have those customer-owned natural gas supplies delivered to the Company's distribution system for the Company to transport to the customer under the transportation service schedule (TSP).

D

SERVICE AVAILABILITY

This service is available to all SWL&P customers who execute a written contract for service under this service schedule and complies with all the conditions included in all the customer's contracts and all of the conditions included in this service schedule and in the appropriate transportation service schedule. Service under this rate schedule will provide for a fixed rate over the life of the contract and will be subject to a take or pay provision as stated in the contract.

RATE (Monthly)

For this service, each customer shall be charged a monthly agency charge plus the agency rate applicable for any gas used under this service schedule.

- 1) Monthly Agency Charge: A \$150.00 agency charge will be charged each month for any customer for whom the Company acquired gas supplies under this service schedule and had such supplies delivered to the Company's distribution system.
- 2) Agency Rate: The rate as provided for in the agency contract. When this service is provided to more than one customer under the same terms, an average agency pool rate will be charged.
- 3) Transportation Charge: Monthly transportation charges as defined in rate schedule TSP, Rate Sheet Numbers 242 through 245, shall also be applicable to this rate.

ASSIGNMENT OF GAS

Superior Water, Light and Power Company, with normally not less than two hours notice to the customer, may interrupt or curtail deliveries under this service schedule whenever according to current Company practices and in the

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued March 30, 1996March 30, 1996PSC Authorization by Order No 5820-UR-106Letter: Letter: LLD 3/29/96

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715)394-5511

Vol. 3 Sheet No. 247A
2nd Rev.. Schedule NSSR
Amend. No. 190

Class of Service	Type of Utility
Non-System Supply Rate	Gas
<p><u>Customer</u> The Customer must agree to interrupt the use of gas whenever requested to do so by the Company, to provide and maintain suitable and adequate alternative fuel facilities, to have available sufficient supplies of alternate fuel to maintain operations during periods of interruption and to provide verifiable proof that gas sold under other interruptible rate schedules, based on system supply, is not competitive.</p> <p><u>Company</u> All gas supplied under this rate schedule shall be non-system supply contracted for on a best efforts basis. Service under this rate schedule may be interrupted due to interruptions or reductions in contracted quantities from the Company's supplier(s), interruption or reduction in transmission of natural gas to the Company by the Company's pipeline supplier and/or as a result of problems on the Company's distribution system. The Company shall give as much advance notice to Customer of a curtailment or interruption as is feasible.</p> <p><u>Penalty for Non-Interruption</u> If the Customer fails to curtail its use of gas when requested to do so by the Company, a penalty of \$2.00 per therm for unauthorized use or the actual costs incurred by the Company as a result of such failure, whichever is greater, shall be billed to the Customer in addition to the regular commodity rate as stated above. The penalty, as stated above, shall not preclude the Company from disconnecting Customers supply in the event of Customers failure to comply with Company's request to curtail its use of natural gas.</p> <p><u>Limitation</u> The rate hereunder shall be applicable only to those therms consumed in the qualifying facility.</p> <p><u>Service Regulations</u> Service under this rate schedule is subject to the orders of State and Federal regulatory bodies having jurisdiction and to the service regulations of the Company currently on file in the Company's office and with the appropriate regulatory bodies having jurisdiction.</p>	

Effective for Service on and After:

Issued on January 29, 1993

January 1, 1993

PSCW Auth. by Order No. 05-GI-103

Letter JDK 12-03-92

CLASS OF SERVICE

AGENCY SERVICE

TYPE OF UTILITY

GAS

Company's judgment the gas supplies are needed for higher priority class customers in cases of shortages on peak days or due to operating emergencies.

VOLUME DETERMINATION

For monthly billing purposes, the Company will rely on an actual meter read taken by a Company representative or through its telemetering equipment. In the event the meter read date falls upon a weekend or Company holiday, the Company will utilize the information available through its telemetering equipment to determine a customer's gas usage.

UNAUTHORIZED USAGE CHARGES

If a customer fails to curtail/interrupt its use of natural gas when requested to do so by Company, the customer shall pay a penalty charge equal to the tariffed pipeline penalty rate or \$2.00 per therm, whichever is greater. This penalty is in addition to all other charges incurred under this schedule. The Company also reserves the right to disconnect customer if customer fails to curtail/interrupt its use of natural gas when ordered to do so by the Company.

CHARACTER OF SERVICE

The character of service provisions are set forth in the customer's applicable class schedule, including the Company's rules and regulations. Those provisions are applicable under this service schedule.

PROMPT PAYMENT OF BILLS

See Section XIV - "Charges and Billings" of the Company's Service Regulations.

MINIMUM CHARGE

The monthly minimum charge would be the sum of any charges under the customer's class schedule under which the customer is receiving this service, or contract minimum, whichever is greater.

SPECIAL TERMS AND PROVISIONS

- 1) Customers will not be eligible for service under this service schedule in any month in which gas is delivered under their normal service schedule.
- 2) Customers using this service will not be eligible for refunds received by the Company resulting from FERC-approved pipeline rate changes.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
(715)394-5511

Vol. 3 Sheet No. 249
1st Rev.. Schedule MRSR
Amend. No. 190

Class of Service	Type of Utility
MARKET RATE SERVICE RIDER	Gas
<p><u>INTERRUPTION OF SERVICE</u></p> <p>Service under this schedule shall be subject to curtailment or complete interruption whenever Company is unable to obtain from its supplier the natural gas to be delivered hereunder or whenever such curtailment or interruption is ordered by any governmental agency having jurisdiction.</p> <p>The amount of gas available at any time under this schedule is that portion of the total amount of natural gas available to the Company's system, if any, in excess of the amount of natural gas required to meet the demand of the Company's firm gas customers.</p> <p><u>PENALTY FOR NON-INTERRUPTION</u></p> <p>If customer fails to curtail his use of natural gas hereunder when requested to do so by Company, service will be discontinued until such time as the amount of natural gas available exceeds the required amount to serve the Company's firm gas customers. A penalty of \$2 per therm of unauthorized use will be billed to customer who fails to curtail his use of natural gas when requested to do so by Company. This penalty will be in addition to the regular commodity charge.</p> <p><u>PURCHASES GAS ADJUSTMENT CLAUSE</u></p> <p>The floor and ceiling rate per therm for natural gas purchased under this rate schedule shall be increased or decreased by the amount of any increase or decrease in the applicable wholesale commodity rate.</p> <p><u>LIMITATION</u></p> <p>The rate hereunder shall be applicable only to those therms consumed in the qualifying facilities.</p> <p><u>SERVICE REGULATIONS</u></p> <p>Service is subject to orders of regulatory bodies having jurisdiction and to Company's Service Regulations currently on file in Company's office.</p> <p><u>PROMPT PAYMENT OF BILLS</u></p> <p>See Section XIV - Charges and Billings of Company's Service Regulations.</p>	

Effective for Service on and After:

Issued on January 29, 1993

January 1, 1993

PSCW Auth. by Order No. 05-GI-103

Letter JDK 12-03-92

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS**PURCHASED GAS ADJUSTMENT, INCENTIVE GAS COST
RECOVERY MECHANISM AND FERC RELATED REFUND PROVISION****PURCHASED GAS ADJUSTMENT**

Superior Water, Light and Power Company (Company) shall calculate a purchased gas adjustment (PGA) each month to reflect changes to the base average gas costs. The PGA shall also include reconciliation between the actual cost of gas supply and the amount recovered from customers from the rates in the PGA Rider Schedule. The amount of the gas costs to be recovered related to commodity purchases and capacity release/opportunity sales activity are based on the Company's incentive gas cost recovery mechanism (GCRM) described later in this PGA Schedule. The customers' portion of any savings or excess costs from the incentive results of any PGA year shall also flow through the PGA. In addition, the PGA may include refunds received by the Company from its wholesale suppliers in accordance with the FERC Related Refund Provision of this PGA Schedule.

The Company shall file with the Public Service Commission of Wisconsin (Commission) by the fifth working day of each month the proposed rate changes under the operation of this PGA schedule. Filings shall include the rate sheets, Commission's standardized PGA report, source data and supporting calculations. All rate adjustments shall be taken to the nearest 0.01 cent per therm. The new rates shall be effective as of the first day of the month and upon Commission review may be subject to change and, if necessary, refund.

The Company shall file with the Commission significant deviations from the Company's most recent approved Gas Supply Plan. Any significant change in sales data should be reflected in future PGA filings. Any changes in reservation of firm capacity, storage, firm supply and any other reliability-related change, such as capacity release without recall, must be filed for Commission approval at least 21 days prior to the effective date of the change.

For purposes of the operation of this schedule, the PGA year shall be the period November 1 through October 31, and the winter season shall be the period October 1 through April 30. Both periods are consistent with the planning periods from the Company's Gas Supply Plan.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

TYPE OF UTILITY

ALL CLASSES

GAS

PURCHASED GAS ADJUSTMENTBase Average Gas Costs

The rates for the base average gas costs as determined in docket 5820-UR-108 are as follows:

	<u>Firm</u>	<u>Interruptible</u>
Peak Day Demand Costs (D1)	\$.0529	
Annual Demand Costs (D2)	.0249	\$.0249
Commodity Costs	<u>.4073</u>	<u>.4073</u>
Total Base Average Cost Per Therm	\$.4851	\$.4322

New Average Gas Costs

When the Company's gas costs related to natural gas supply or sales data changes from the estimates reflected in the base average gas costs, new rates for average gas costs shall be calculated. The source of gas supply, sales data, and the purchased gas to sales ratio shall be from the Company's most recent approved Gas Supply Plan. The amount of the gas costs to be recovered related to commodity purchases and capacity release/opportunity sales activity shall be in accordance with the Company's Incentive GCRM section of this PGA Schedule.

The Company's PGA year gas costs associated with peak day demand shall include costs for firm capacity reserved under 1) TF5 and TFX pipeline services for the period October through April and 2) TF12 Base and Variable pipeline services for the period November through March, and 3) FDD storage services as it relates to deliverability. The cost of the TF12 Base and Variable services shall be allocated to peak day demand costs by pricing it at the difference between the winter and summer seasonal reservation rates. The peak day demand costs shall exclude GRI demand fees and any other demand surcharges applicable to each service. Peak day demand costs shall be reduced by any capacity release and opportunity sales credits related to peak day demand costs as forecasted in the Company's approved Gas Supply Plan.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS**PURCHASED GAS ADJUSTMENT****New Average Gas Costs (continued)**

The new rate for average peak day demand costs for the PGA year shall be calculated by dividing the Company's total peak day demand costs by the total estimated therms of firm gas sales from October 1 through April 30. The peak day demand costs shall be collected from firm sales customers on a seasonal basis for sales during the October through April period.

The Company's PGA year gas costs associated with annual demand shall include costs for 1) firm pipeline capacity reserved under SMS and TF12 Base and Variable services not included in peak day demand costs and 2) firm storage capacity reserved under FDD service. The cost of the TF12 services shall be allocated to annual demand costs by pricing it at the summer seasonal reservation rates for each month of the year. The annual demand costs shall also include GRI demand fees and any other demand surcharges applicable to the Company's firm pipeline capacity reserved. Annual demand costs shall be reduced by any capacity release and opportunity sales credits related to annual demand costs as forecasted in the Company's approved Gas Supply Plan. The new rate for average annual demand costs shall be calculated by dividing the Company's total annual demand costs by the total estimated therms of commodity gas sales for the PGA year.

The Company's PGA year gas costs associated with commodity shall include the benchmark cost of commodity gas purchased for commodity sales reflecting the Incentive GCRM section of this PGA Schedule. Commodity costs shall also include items that are recovered on a dollar-for-dollar basis, such as Carlton Resolution costs, any pipeline volumetric charges and surcharges applicable to commodity transported by the pipelines, overrun costs, fuel costs, the loss or gain on imbalances and storage injection and withdrawal fees. The new rate for average commodity costs shall be calculated by dividing the Company's estimated commodity gas costs by the therms of commodity gas sales for the current month.

Monthly Gas Cost Reconciliation

In addition to the new estimate of average gas costs, the PGA may include an adjustment to reconcile the difference between the revenues collected from customers during the PGA year with the actual cost of gas supply incurred.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

TYPE OF UTILITY

ALL CLASSES**GAS****PURCHASED GAS ADJUSTMENT****Monthly Gas Cost Reconciliation (continued)**

The reconciliation adjustment is only calculated for those gas costs that are to be recovered on a dollar-for-dollar basis. The reconciliation adjustment will be calculated monthly by customer service category and shown separately in the PGA Rider Schedule. Benchmark commodity gas costs and capacity release/opportunity sales activity shall be recovered in accordance with the Incentive GCRM section of this PGA schedule. Any over or under recoveries of the incentive gas costs shall be booked to an incentive sharing balance sheet account from which distributions will be made on an annual basis.

For the peak day demand gas costs, the reconciliation adjustment will be calculated based on the total month-end over or under collection for the PGA year divided by the estimated firm sales volume for the remainder of the winter season period, October through April.

For the annual demand gas costs, the reconciliation adjustment will be calculated based on the total month-end over or under collection for the PGA year divided by the estimated commodity sales volume for the remainder of the PGA year.

For the commodity gas cost component, the reconciliation adjustment will be calculated based on total month-end over or under collection for the PGA year divided by the estimated commodity sales for the next three months. This adjustment shall not include the difference between actual unit commodity gas costs and the unit commodity benchmark gas costs applied to the actual sales volumes for the month (the monthly incentive savings or excess cost). Each month's commodity incentive savings or excess costs will be deferred until the end of the PGA year, after which it will be shared between the Company and its customers in accordance with the Incentive GCRM section of this PGA schedule.

Any over or under collection of gas costs remaining at the end of each PGA year or winter season will become a beginning balance brought forward to the subsequent PGA year.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

TYPE OF UTILITY

ALL CLASSES

GAS

INCENTIVE GAS COST RECOVERY MECHANISM

On October 26, 1999, in docket 5820-GR-100, the Commission approved an incentive GCRM for the Company to be used beginning November 1, 1999. This GCRM is the basis for determining the amount of the gas costs recovered each month and the incentives the Company has in managing its gas operations. The order in docket 5820-GR-100 separates gas costs into two categories: 1) costs to be recovered from customers on a dollar-for-dollar basis and 2) costs subject to the incentive GCRM under which portions of gas costs that differ from a benchmark level will be shared between the Company and its customers.

Category 1 gas costs will consist of reservation fees for pipeline and storage services as well as any demand fees and surcharges associated with such services. Except for commodity benchmark gas costs, all other commodity costs, such as pipeline and storage volumetric fees and surcharges shall be considered Category 1 costs. Carlton Resolution costs, fuel costs and the loss or gain on imbalances shall also be considered Category 1 costs.

Category 2 gas costs will consist of incentive commodity gas purchases and revenues from capacity release and opportunity sales activities. Bundled city gate purchases are considered to be the equivalent of any other commodity gas purchase and will be measured against the commodity benchmark gas cost.

Capacity Release/Opportunity Sales

Capacity Release revenues will be forecasted by the Company in its Gas Supply Plan. These forecasted revenues flow through the PGA as a reduction of the average peak and annual demand costs. To the extent that opportunity sales are made, any revenues above the cost of gas attributable to those opportunity sales will be considered revenue from capacity release.

The difference between the forecasted capacity release/opportunity sales revenues and the actual revenues transacted each month will be transferred to a balance sheet account for eventual sharing of the incentive results with the Company's customers.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

INCENTIVE GAS COST RECOVERY MECHANISMCommodity Benchmark

A commodity benchmark will be calculated each month based on the forecasted volumes from the Company's approved Gas Supply Plan priced at the first-of-the-month index price for each supply area increased by a 2.5 percent premium adder for gas supplier reliability and flexibility. The commodity benchmark will reflect purchases for planned storage injections but not any volumes associated with the Carlton Resolution obligations. The index prices will be sourced from the publication, Inside FERC's Gas Market Report. The supply area for the Northern Natural Gas Company will be Demarcation.

The difference between the unit costs for 1) forecasted commodity benchmark and 2) the actual average cost of commodity purchases and associated fuel will be applied to the actual number of therms purchased for each month to come up with the Commodity's incentive savings or excess costs that will be transferred to the same incentive sharing balance sheet account used for the capacity release incentive savings. All commodity costs designated as Category 1 gas costs are not part of the commodity benchmark gas costs and, as such, shall flow directly through the PGA with no effect on the incentive results.

Sharing Mechanism

After the PGA year ends, the accumulated differences in the incentive sharing balance sheet account, representing incentive savings or costs in excess of the twelve-monthly commodity benchmark gas costs, shall be shared in the following manner. An amount up to plus or minus 1.5 percent of the total commodity benchmark gas costs will flow entirely to customers. Any net savings or excess costs from plus or minus 1.5 percent up to plus or minus 4 percent of the total commodity benchmark gas costs will be shared equally between the Company and its customers. Any amount exceeding plus or minus 4 percent of the total commodity benchmark gas costs will flow entirely to customers. The customers' share of the incentive savings or excess costs will be distributed through the PGA. The Company will prepare a report summarizing the incentive results for the PGA year and file it with the Commission by the following January 31.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS**FERC RELATED REFUND PROVISION**

Natural gas cost-related refunds received by the Company from its wholesale suppliers resulting from actions taken by the Federal Energy Regulatory Commission (wholesale refunds) shall be refunded to customers by means of the PGA schedule. All wholesale refunds received by the Company will be placed in a balance sheet account for these refunds. The Company shall manage the refund account balance to return outstanding balances to customers as soon as practicable, while allowing for considerations such as those listed below.

The Company shall devise a crediting plan for prospectively returning the account balance to its customers. An outstanding refund account balance sufficient to decrease the gas rate paid by the average residential customer by \$0.0010 per therm shall be considered material for these purposes. This does not prohibit the Company from making refunds that would have an effect of less than \$0.0010 per therm.

The Company shall inform the Commission of the crediting plan no later than the date the Company files the monthly PGA filing for the first month during which related credits are made. The crediting plan shall state the amount of the refund, the current refund account balance, and the proposed distribution of the refund balance to appropriate service categories. In accordance with the crediting plan, each PGA filing shall include a summary of the refund account balance by service category showing the amount refunded through the PGA to date and the anticipated future refunds based on sales data from the Company's approved Gas Supply Plan.

The following factors shall be considered in the crediting plan in determining how refund credits shall be distributed to the company's service categories:

1. Wholesale refunds shall be distributed to services eligible to receive refunds on the same basis by which related costs were collected.
2. To the extent practicable, refund distributions for pipeline services provided shall recognize the payment patterns authorized for those services provided over a recent 12-month period.
3. When executing multiple month refund plans, the Company shall develop an amortization schedule, which appropriately distributes the refund credits on the same basis by which related costs were collected.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS**FERC RELATED REFUND PROVISION**

The following factors shall be considered in determining how refund credits shall be distributed to individual customers:

1. Prospective multiple month refund credits shall be based on an amortization schedule and a resulting pattern of monthly refund credits, which appropriately distributes the credit by the type of service and not by individual customer. Therefore, if the customer changes to another type of service during the refund credit period, the customer will then prospectively receive the refund credit level applicable to the new type of service. New active customers will receive the refund credit level applicable to the customer's type of service.
2. The Company shall provide notice of the refund to customers by means of a billing message, identified credit, or insert.

The Company shall credit interest to the refund account at an interest rate equal to the interest rate used to calculate interest on customer deposits as defined in PSC 134.061(9)(b).

The Company may file for approval from the Commission to offset refund proceeds with escrowed or other expenses related to Federal-level regulatory matters.

Notwithstanding the tariff provisions requiring prospective crediting of wholesale refunds, the Company may file for approval from the Commission to execute refunds by means of lump-sum payments or other means if the circumstances of the wholesale refund warrant doing so.

EFFECTIVE FOR SERVICE ON AND AFTER:Issued: May 16, 2003May 16, 2003PSC Authorization by Order No: 5820-UR-108

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3 SHEET NO 253238th Rev SCHEDULE PGA RIDERAMEND No 343

CLASS OF SERVICE		TYPE OF UTILITY				
ALL CLASSES		GAS				
Effective rates are based on Northern Natural Gas Company's currently effective tariff rates for demand and transportation and the currently effective commodity rate of various suppliers.						
	Distribution Charge	Gas Acquisition Charge	Base Rate (\$/Therm)	PGA	True-up Adjust- ment	Effective Rate
Residential Service (GR1) Customer Charge \$6.50						
All Therms	.2566	.0176	.4851	.2233	(.0055)	.9771
Com & Ind Service (GC1) Customer Charge \$12.50						
All Therms	.1875	.0176	.4851	.2233	(.0055)	.9080
Lg Vol. Com & Ind (GL1) Customer Charge \$150.00						
All Therms	.1142	.0176	.4851	.2233	(.0055)	.8347
Small Vol. - Inter. (GI1) Customer Charge \$125.00						
All Therms	.1109	.0176	.4322	.2116	(.0009)	.7714
Large Vol. - Inter. (GI6) Customer Charge \$400.00						
All Therms	.0507	.0176	.4322	.2116	(.0009)	.7112

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Issued March 24, 2004January 1, 2004PSC Authorization by Order No Letter: GMM 3/2/2004

SUPERIOR WATER, LIGHT AND POWER COMPANY

Superior, Wisconsin

Vol 3

SHEET NO 254

7th Rev

SCHEDULE PGA Rider

AMEND NO 332

CLASS OF SERVICE	TYPE OF UTILITY			
NATURAL GAS TRANSPORTATION	GAS			
Effective rates are based on Northern Natural Gas Company's currently effective tariff rates for demand and transportation and the currently effective commodity rate of various suppliers.				
	<u>Distribution Charge</u>	<u>PGA</u>	<u>True-up Adjustment</u>	<u>Effective Rate</u>
Com & Ind Service (GC1) Customer Charge \$12.50 All Therms	.1875			.1875
Lg Vol. Com & Ind (GL1) Customer Charge \$150.00 All Therms	.1142			.1142
Small Vol. - Inter. (GI1) Customer Charge \$125.00 All Therms	.1109			.1109
Large Vol. - Inter. (GI6) Customer Charge \$400.00 All Therms	.0507			.0507

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued May 16, 2003

May 16, 2003

PSC Authorization by Order No 5820-UR-108

SUPERIOR WATER, LIGHT AND POWER COMPANY
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Vol. 3 Sheet No. 255
3rd Rev. Schedule BAL
Amend. No. 202

Class of Service	Type of Utility
Transportation Service - Balancing Provision	GAS
<p>CANCELLED</p> <p>(Reserved For Future Use)</p>	

Effective for Service on and After:

Issued on October 29, 1993 November 1, 1993

PSCW Auth. by Order No. 05-GI-105 Letter JDK 10-29-93

SUPERIOR WATER, LIGHT AND POWER COMPANY
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Vol. 3 Sheet No. 256
1st Rev. Schedule BAL
Amend. No. 202

Class of Service	Type of Utility
Transportation Service - Balancing Provision	GAS
CANCELLED (Reserved For Future Use)	

Effective for Service on and After:

Issued on October 29, 1993 November 1, 1993
PSCW Auth. by Order No. 05-GI-105 Letter JDK 10-29-93

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

PRIORITY-OF-SERVICE PROGRAM

The Company may limit or deny gas service to new customers and additional service to existing customers when the Company determines that it is necessary to conserve the Company's remaining gas supplies for higher priority service or when supplies are totally depleted. Such limitation or denial shall be imposed in uniform manner in accordance with the end use to be made of the gas. The lowest priority will be restricted first. For control purposes, the following priority categories are established, of which category 5 constitutes the lowest priority use and category 1(a), the highest priority use:

<u>Priority</u>	<u>Description</u>
1 (a)	Residential for any purpose other than spaceheating.
(b)	Residential for any purpose.
2 (a)	Commercial loads with maximum daily requirements of less than 100 Therms per day for any purpose.
(b)	Industrial loads with maximum daily requirements of less than 100 Therms per day for any purpose..
3 (a)	Commercial loads with maximum daily requirements of 100 Therms per day or more, but less than 500 Therms per day for any purpose.
(b)	Industrial loads with maximum daily requirements of 100 Therms per day or more, but less than 500 Therms per day for any purpose.
4 (a)	Industrial loads for process gas or feedstock with maximum daily requirements of 500 Therms per day or more, but less than 2,000 Therms per day.
(b)	Commercial and Industrial loads for any purpose, except boiler fuel, with maximum daily requirements of 500 Therms per day or more but less than 2,000 Therms per day.
(c)	Commercial and Industrial loads with maximum daily requirements of 500 Therms per day or more, but less than 2,000 Therms per day for any purpose.
5 (a)	Commercial and Industrial loads for any purpose with maximum daily requirements of 2,000 Therms per day or more.

EFFECTIVE FOR SERVICE ON AND AFTER:

Issued September 12, 2001September 12, 2001PSC Authorization by Order No 5820-UR-107Letter: LLD 9/12/01

CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

SPECIAL TERMS AND CONDITIONS

- A. Under the priority-of-service program, applications for interruptible service will be treated independently from applications for firm service in that different limitations or denials of service may be imposed upon each type of customer, depending on the characteristics of the available gas supply and type of service requested.
- B. The Company will report its gas supply situation to the Public Service Commission every six months and at any other time when there is a change in the priority categories being restricted.
- C. The Company shall inform the Public Service Commission when changes are made in the availability of gas to various priority groups. The changes will be effective upon date of filing with the PSC. The PSC will review the matter and approve the change in availability within 60 days or, in the alternative, notice the matter for hearing and further order. The availability of natural gas in accordance with the priority-of-service program should be filed in the Company's Rules and Regulations on file with the PSC.
- D. Natural gas service for new commercial and industrial spaceheating use for buildings constructed before July 1, 1978, will be provided for buildings meeting the following requirements:
- 1) The design heat loss, excluding the infiltration and ventilation, through above-grade gross walls and roofs facing heated interiors shall not exceed 13 BTU per hour per square foot for the total building envelope;
 - 2) If a building exceeds the heat loss of (1) above, the building may receive gas service provided that it demonstrates additional innovative building or system designs that will reduce fuel consumption to a level equal to or less than the fuel consumption which results from complying with (1) above;
 - 3) All exterior windows and doors shall be designed to limit leakage into or from the building and shall be weatherstripped;

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CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

- 4) Special use buildings such as greenhouses, inflatable structures, and the like, or any building exempt from the heating and ventilating requirements of Chapter IND 63, Wis. Adm. Code, are exempt from these requirements.

DEFINITIONS FOR GAS SERVICE

Residential: Service to customers for all residential purposes in a single-family dwelling or in individually-metered apartment units.

Commercial: Service to customers who are primarily engaged in wholesale or retail trade, agriculture, local, state or federal governments, forestry, fisheries, transportation, communications, sanitary services, finance, insurance, real estate, personal services (clubs, hotels, rooming houses, hospitals, auto repair, etc), and any service that does not fall within one or the other classification of service.

Industrial: Service to customers who are engaged primarily in a process which creates or changes raw or unfinished materials to another form or product including in some cases the generation of electric power.

Feedstock Gas: The use of chemical properties of natural gas as a raw material in creating an end product.

Process Gas: Gas use for which alternative fuels are not technically feasible, such as in applications requiring precise temperature controls and precise flame characteristics.

Boiler Fuel: Natural gas used as a fuel for the generation of steam or electricity (this includes the utilization of gas turbines for the generation of electricity).

Maximum Daily Requirements: Estimates of maximum daily requirements will be determined by multiplying the maximum firing rate of customer's equipment by 20 hours of operation per day, unless a more accurate determination is possible.

EFFECTIVE FOR SERVICE ON AND AFTER:

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CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GASAVAILABILITY OF GAS BY PRIORITY GROUP

Natural gas is currently available to the priority-of-service categories as follows:

<u>PRIORITY GROUP</u>		<u>STATUS</u>
1	(a)	Open
	(b)	Open
2	(a)	Open
	(b)	Open
3	(a)	Open
	(b)	Open
4	(a)	Open
	(b)	Open
	(c)	Open
5	(a)	Open

EFFECTIVE FOR SERVICE ON AND AFTER:

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CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

NATURAL GAS CURTAILMENT PLAN

During periods when the demand for natural gas service exceeds available supplies, the public interest requires that the curtailment of natural gas service be controlled in a manner which will be equitable to all customers, will provide the greatest benefit for the greatest number of people and will be consistent with the way in which gas service is supplied to a utility by its pipeline supplier.

Accordingly, each utility receiving gas supplies from Northern Natural Gas Company shall limit or deny service to its customers in a uniform manner in accordance with the priority categories set forth below. Curtailment of gas service shall be implemented in the inverse order of the categories listed below, with full or 100% assigned curtailment to be directed and achieved in each priority category before proceeding to the next category. Curtailments shall be terminated in reverse order as gas supplies permit. Within each category, interruptible customers shall be curtailed prior to the curtailment of firm customers in that category:

CategoryDescription

- 1 (a) Residential, small commercial and irrigation requirements less than 50 MMBtu on a peak day.
- (b) All commercial and irrigation requirements from 50 MMBtu per day through 199 MMBtu per day and all industrial requirements through 199 MMBtu per day.
- (c) Customer storage injection requirements.
- (d) Requirements greater than 199 MMBtu per day for schools, hospitals, sanitation facilities, correctional institutions, police protection, and fire protection except where the use of a fuel other than natural gas is economically practicable and that fuel is reasonably available.
- (e) Requirements for essential agricultural uses as certified by the USDA except where the use of a boiler fuel other than natural gas is economically practicable and that fuel is reasonably available.

EFFECTIVE FOR SERVICE ON AND AFTER:

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CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

NATURAL GAS CURTAILMENT PLAN (Cont'd)

If curtailment in this Category (1) is required, the order of curtailment shall be (e), (d), (c), (b) and then (a).

- 2 Requirements for essential process and feedstock uses and plant protection other than when production operations are shut down, except where the use of a fuel other than natural gas is economically practicable and that fuel is reasonably available.
- 3 All commercial and industrial requirements from 200 MMBtu per day through 499 MMBtu per day, not otherwise classified.
- 4 All commercial and industrial requirements for non-boiler use 500 MMBtu per day and over, not otherwise classified; commercial requirements for boiler fuel use from 500 MMBtu per day through 1,499 MMBtu per day, not otherwise classified.
- 5 Industrial requirements for boiler fuel use from 500 MMBtu per day through 1,499 MMBtu per day, not otherwise classified.
- 6 Commercial and industrial requirements for boiler fuel use from 1,500 MMBtu per day through 2,999 MMBtu per day, not otherwise classified.
- 7 Commercial and industrial requirements for boiler fuel use from 3,000 MMBtu per day through 10,000 MMBtu per day, not otherwise classified.
- 8 Commercial and industrial requirements for boiler fuel use over 10,000 MMBtu per day, not otherwise classified.

DEFINITIONS

Curtailment: A reduction in contracted natural gas supplies from Northern Natural Gas Company. Should Northern Natural curtail its utilities below contract demand, and a utility does not have adequate supplies to service existing requirements, a utility shall curtail service to customers beginning with the lowest priority category until supplies are adequate to serve all remaining customers.

EFFECTIVE FOR SERVICE ON AND AFTER:

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CLASS OF SERVICE

ALL CLASSES

TYPE OF UTILITY

GAS

NATURAL GAS CURTAILMENT PLAN (Cont'd)

Interruption: A short-term restriction of supply to customers to enable a utility to avoid exceeding its daily entitlement and to avoid penalty charges or restricting provisions from the pipeline company. Interruptible customers will generally be interrupted to allow a utility to stay within its contract demand with the pipeline but may also occur because of emergency situations which arise on a utility's system.

Constraint Day: Any day which meets all of the following criteria:

- 1) The utility expects natural gas demand to exceed its capacity to deliver or its available supply of gas for system sales needs.
- 2) The utility anticipates the necessity to interrupt interruptible customers and/or hold transportation customers to their daily nominations to avoid incurring pipeline penalties and preserve utility system integrity.
- 3) The utility gives notice of the constraint day.

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SUPERIOR WATER, LIGHT AND POWER COMPANY

SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 2801st Rev. SCHEDULE AMEND.NO. 99CLASS OF SERVICE
EXTENSION RULESTYPE OF UTILITY
GASRULES FOR EXTENSION OF GAS MAINS AND SERVICES1) DEFINITIONS

- a) Extension is defined as any additional facilities installed by the Company to make gas service available to customers not now being supplied with such service.
- b) Main is defined as a distribution line that serves as a common source of supply for one or more service lines.
- c) Service Line (Lateral) is defined as a distribution line that transports gas from a common source of supply (main) to the meter serving the customer.
- d) Metering Location is defined as a location on the customer's premises which is adequate by Company standards, for the installation of Company's metering equipment.
- e) Modification is defined as any change, regardless of nature, to existing Company equipment.
- f) Point of Delivery is defined as the outlet side of the meter servicing the customer and at which point the Company's equipment terminates.

2) GENERAL POLICY

Provided adequate gas supply is available, the Company may, at its own expense, extend, enlarge or modify its distribution or other facilities for supply gas service when needed or as provided in Section 9, Modification of Existing Facilities.

ISSUED April 19, 1984EFFECTIVE FOR SERVICE ON OR AFTER
April 20, 1984PSCW AUTHORIZATION BY ORDER NO. LETTER H A Meyer 4-17-84

SUPERIOR WATER, LIGHT AND POWER COMPANY
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Vol. 3 Sheet No. 281
3rd Rev. Schedule _____
Amend. No. 200

Class of Service	Type of Utility
EXTENSION RULES	GAS
2) <u>GENERAL POLICY</u> (Cont.)	
<p>Upon request by the customer, the Company shall extend or modify its gas distribution facilities. Any such extension or modification shall be in compliance with other provisions of these rules. In all cases, the Company reserves the right to disapprove the service applied for by the customer if such service would, in the opinion of the Company, create undue hardship upon the Company or any third party(s).</p> <p>Any extension or modification made to existing distribution facilities shall be subject to possible advance payments as provided in Section 4, <u>Main Extension Charges</u>. If the Company is not assured as to the stability and economic feasibility of any project, the right is reserved by the Company to require the customer to execute a contract for a definite period and level of service, to pay a minimum monthly guarantee or to otherwise protect the Company against possible loss. However, all projects of \$5,000 or more will be reviewed for economic consideration and service may be refused by the Company provided that the reasons and supporting analysis for such refusal are furnished to the customer in writing. Customers shall be informed of their right to appeal such refusal to the Public Service Commission of Wisconsin.</p>	
3) <u>Service Lateral Charge</u>	
<p>a) Company will designate the route and location of the service lateral and associated facilities. Meters will normally be located outdoors.</p> <p>b) No charge will be made for the original installation of a meter and service lateral not exceeding 95 feet in length, as measured from the customers property line to the point of service on the premises.</p> <p>c) For service laterals exceeding 95 feet in length a nonrefundable charge per foot will be made for that length in excess of 95 feet. The nonrefundable charge will be equal to the current incremental costs for installing service pipe of the size required. The current incremental cost for residential installations is \$1.50 per foot. All other service lateral installations shall be determined by the Company for each individual project.</p>	

R

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Issued on October 14, 1993

October 1, 1993

PSCW Auth. by Order No. _____

Letter TMS 10-12-93

CLASS OF SERVICE

EXTENSION RULES

TYPE OF UTILITY

GAS

4) MAIN EXTENSION CHARGES

a) Individual Extensions to Residential, Commercial and Industrial Customers

Upon request of prospective customer for natural gas service for which a main extension is required, the Company shall investigate the costs of installing the required main extension and shall provide the customer with an estimate of the costs. Such estimate shall be determined in accordance with the following provisions:

Estimated cost for installation of the main extension shall be calculated individually and based on estimated current year installed costs.

The estimated cost of the installation shall be reduced by an allowance determined by the following formula:

$$\text{Allowance} = \frac{M \times \text{EAU}}{I}$$

Where M = Distribution margin for the applicable rate class.

EAU = Customers estimated annual use in therms.

I = First year carrying charge for mains (15.1%).

The current values for the above formula which will be updated with each rate case are as follows:

Residential customers:

Allowance = \$2,126

Where M = \$.2378

EAU = 1,350 therms

I = 15.1%

The allowance for Commercial and Industrial customers will be calculated on an individual basis.

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September 12, 2001

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Letter: LLD 9/12/01

SUPERIOR WATER, LIGHT AND POWER COMPANY
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Vol. 3 Sheet No. 283
2nd Rev. Schedule _____
Amend. No. 188

Class of Service	Type of Utility
EXTENSION RULES	GAS
4) <u>Main Extension Charges</u> (Cont.)	
<p>Prior to the extension being made a customer shall deposit with the Company an amount equal to the estimated cost of the required main extension less the customer allowance as determined above. Such deposit shall be refundable in accordance with Section 5 of these Rules and Regulations.</p> <p>When a larger than normal size main is installed to insure adequate service to an area, the customer's deposit will be based on the size main required for his load, but not less than 2 inch nominal size.</p> <p>Main extensions will be subject to the availability of gas supply as set forth in the Company's Priority of Service Program, sheet nos 260 through 263, and in accordance with the general provisions contained in Section 2.</p>	
b) Extensions to more than one customer	
<p>The Company may consider requests for gas service requiring main extensions which are received concurrently from a number of prospective customers as a series of individual requests or as one joint request. If considered individually, any required deposit will be determined for each customer in accordance with Section 4a and based on the allowance and main required by that customer. If considered as a joint request, any required deposit will be determined by comparing the total extension cost to the combined allowances of the customers and prorated among the customers. However, if in the Company's sole judgement such apportionment would be discriminatory, the Company will consider customer class, usage, location and other factors in allocating the required deposit among the customers. The method to be used will be determined by the Company and applied in a manner to minimize confusion over deposit and/or refund policies.</p>	

Effective for Service on and After:

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Letter TMS 11-17-92

SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
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Vol. 3 Sheet No. 284
2nd Rev. Schedule _____
Amend. No. 188

Class of Service	Type of Utility
EXTENSION RULES	GAS
4) <u>Main Extension Charges</u> (continued)	
c) Extensions to developments	
Upon request of a developer for gas service to a development for which a main extension is required, the Company will make such installation subject to the availability of gas supply and in accordance with the general provisions of Section 2 and the following:	
a) The developer will furnish a recorded plat, map, or print showing the location and nature of the area for which gas service is requested. The characteristics, nature and amount of initial gas load to be served shall be indicated.	
b) The developer may pay in advance to the Company the total cost of the required main installation. For a period of five years from the date of installation, refunds equal to the allowance for mains determined by the formula contained in Section 4a will be made to the developer as customers take service within the development. The total of refunds shall not exceed the original payment.	
c) The development to be served includes five or more building sites.	
d) Service lateral installations within the development shall be installed in accordance with Section 3.	

R

Effective for Service on and After:

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November 1, 1992

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Letter TMS 11-17-92

SUPERIOR WATER, LIGHT AND POWER COMPANY
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Vol. 3 Sheet No. 285
2nd Rev. Schedule _____
Amend. No. 188

Class of Service	Type of Utility
EXTENSION RULES	GAS
<p>5) <u>Refunds</u></p> <p>The following refund policy applies to all main extensions except for those made within developments:</p> <p>If within five years after installation of a main extension for which a deposit is required, one or more additional customers are connected to the extension by a service lateral, the Company will make a refund to the current owner of record of the premises for which the extension was installed. The amount of the refund will equal the allowance for additional customers as determined in accordance with Section 4a. If the extension was made as a result of a joint request under Section 4b, the Company will allocate the refund in the same manner used to allocate the deposit.</p> <p>(See Section 4c for refund policy for developments.)</p> <p>Unless otherwise provided by written agreement at the time a contribution is made, the right to receive the refund of any contribution held hereunder shall attach to the ownership of the premises at each service location, and any refund shall be made to the person who owns such premises at the time the refund becomes due.</p> <p>The refund of any payment made hereunder shall not include interest.</p> <p>7) <u>Construction costs and revenues</u></p> <p>The Company will base its estimate of construction costs on its experience with similar installations, taking into account reasonable current costs and anticipated changes to these costs. The Company's estimate of the costs of an extension or modification will include right-of-way costs and all items of labor, equipment and materials (except meters), together with allowances thereon for engineering, general office expenses and such other incidental expenses necessary to the supplying of gas service to the customer(s) including a frost charge if weather conditions dictate. The Company shall make extensions or modifications over the least cost, least environmentally degrading and most direct route available unless other overriding factors exist.</p> <p>If a larger than normal size main is installed to insure adequate service to an area, the customer's obligation will be based on the size main required for his load, but not less than nominal size.</p>	

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SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
Superior, Wisconsin 54880
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SUPERIOR, WISCONSIN

Vol. 3 SHEET NO. 2871st Rev. SCHEDULE AMEND. NO. 99CLASS OF SERVICE
EXTENSION RULESTYPE OF UTILITY
GAS8) CONSTRUCTION STANDARDS

Each request for new service or modification of service will require a written application agreeing to pay the contribution required. Such contribution is payable in accordance with Sections 3 and 4.

The applicant(s) for new service or modification of service may select, subject to the approval of the Company, the metering location. The outlet of the meter terminates Company's facilities and is considered the point of delivery.

It is necessary that the meter be located at a point most readily accessible to the Company's distribution system. Where no distribution system has been established, the customer(s) shall request the Company to specify acceptable locations for the metering facilities. The Company will furnish this information in writing upon request.

Meter and regulator will be furnished and installed by the Company. The customer(s), however, must furnish and install all necessary piping to meet the meter connection and must furnish a safe and convenient place for the meter and regulator.

In the event a customer desires an additional meter installed for his own convenience, customer shall contract for the installation with a contractor and shall be responsible for the total cost of same, including meter.

Not more than one service lateral will be installed to the same building or utilization point.

In gas facilities installation, the applicant(s) shall furnish, at no expense to the Company, recordable easements, granting rights-of-way in form and substance satisfactory to the Company for the installation and maintenance of underground facilities. The rights-of-way as

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EXTENSION RULESTYPE OF UTILITY
GAS8) CONSTRUCTION STANDARDS (cont'd)

designated by the Company shall be a minimum of 8 feet in width. No buildings or trees shall be placed on said rights-of-way. The rights-of-way may be used for gardens, shrubs, landscaping and other purposes that will not interfere with maintenance of gas facilities.

Except for damage caused by negligence, the Company shall not be held liable for damage to trees, shrubs, fences, sidewalks or other obstructions, incident to installation, repair or replacement of gas facilities.

The applicant(s) shall inform the Company of any known or expected underground obstructions within the pipe routes on his property (septic tanks, drainage tile, underground electric cables, etc). All pipe routes shall be within 4 inches of final grade prior to installation of pipe. Any earth fill added to bring the pipe route to within 4 inches of final grade prior to construction shall not contain large rocks, boulders, debris or rubbish.

In the event of future changes in grade levels by the customer(s) that would materially change the depth of cover over underground piping, the landowner shall notify the Company in advance of grading and shall pay the Company its cost of moving or replacing its equipment to accommodate the change in grade. Such charges will also be made for changes in buildings, structures, foundations or walls, or other obstructions.

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SUPERIOR, WISCONSIN

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CLASS OF SERVICE	TYPE OF UTILITY
EXTENSION RULES	GAS

9) MODIFICATION OF EXISTING FACILITIES

a) Relocation and Replacement of Existing Facilities
 The Company shall perform relocation and replacement of main and/or service facilities upon request of a customer(s). The requesting party shall pay the total cost of such relocation or replacement.

The cost for such changes shall be determined as follows:

- 1) The full cost of the new facilities including any charges for necessary changes and additions to remaining facilities;
- 2) Less accrued depreciation of the facilities to be removed from service;
- 3) Less any salvage;
- 4) Plus the cost of removal;
- 5) Plus the cost of any related maintenance.

The cost will be estimated and the requesting party(ies) shall make a payment equal to such estimated costs in advance of construction.

Where the Company relocates its distribution system on its own volition, and it is impracticable to bring a service to the existing service entrance facilities, the Company will make the necessary changes in the customer's piping and equipment without expense to the customer(s).

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EXTENSION RULESTYPE OF UTILITY
GAS9) MODIFICATION OF EXISTING FACILITIES (cont'd)

In the event that the Company is ordered by a unit of government to move its distribution facilities, a new service will be installed, where practicable, to the existing service location without expense to the customer(s). If in the opinion of the Company, it is impracticable to utilize the existing service entrance facilities, the Company will specify a new service location and the expense of the necessary changes in the customer's piping and service equipment shall be borne by the customer(s).

b) Increased Capacity

Customers responsible, when responsibility can be determined, for the installation of main and/or service facilities of increased capability due to an increase in their requirements, shall pay the estimated cost of such installation, including the relocation and/or removal of existing facilities, less the accumulated depreciation and salvage of the facilities removed.

The estimated cost of the installation shall be reduced by an allowance based on the customer's anticipated increased annual usage and determined by the formula set forth in Section 4a.

10) INSPECTION REQUIREMENTS

In a new service or modification of service, the contractor or person responsible for the installation of the customer's piping and associated equipment related to each type of service, shall contact the appropriate governmental agency or his representative for approval of the new or modified installation.

If, upon inspection by the Company or appropriate governmental agency, certain installations are found to contain discrepancies, such discrepancies shall be corrected before service is rendered.

The Company will not be responsible for damage or injury resulting from unauthorized disconnection or reconnection of service piping.

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EXTENSION RULESTYPE OF UTILITY
GAS11) OWNERSHIP OF EXTENSION

The title to every extension at all times is with the Company. The Company reserves the right at all times to add additional customers to an extension and to make new extensions to an existing extension, under the provisions of these rules, without procuring the consent of any customer or customers contributing to the original construction costs, and without incurring any liability for refunding contributions except as additional customers may be added as provided for herein.

12) COMPANY FACILITIES ON CUSTOMER'S PREMISES

This rule shall apply to the distribution facilities required to serve either a group of customers in multi-tenancy premises or a single customer where, in either case, the Company finds that it is necessary to install portions of such facilities on the premises being served. Such customer or property owner, when requested by the Company, shall make provision on his property for the installation of Company-owned facilities required for his service or services. Company facilities shall consist of those which, in the opinion of the Company, are necessary to furnish adequate service at the Company's point of delivery.

13) CUSTOMER'S RESPONSIBILITY FOR COMPANY'S EQUIPMENT

The customer(s) shall be responsible for all damage to the Company's equipment and for all loss resulting from interference or tampering therewith, caused by the customer(s) or their permittees, including compensation for consumed energy not recorded upon the meter (see Service Regulations, Section XIV, Paragraph 6, Diversion of Service).

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SUPERIOR WATER, LIGHT AND POWER COMPANY
1230 Tower Avenue
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(715) 394-5511

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Class of Service	Type of Utility
EXTENSION RULES	GAS
<p>14) <u>CONTRACTS</u> Customers may be required to contract to take service.</p> <p>15) <u>MODIFICATIONS OF RATES, RULES AND REGULATIONS</u> The Company reserves the right, in any manner by law, to modify any of its rates, rules, regulations or other provisions now or hereafter in effect. The rates, terms, conditions and other matters agreed to in a fixed term contract shall be in harmony with the Company's rates, rules and regulations in effect at the time the contract is entered into but thereafter the contract is binding upon both parties and, except as provided therein, the contract can be changed only by mutual agreement and by lawful authority having jurisdiction.</p> <p>16) <u>COMMISSION WAIVER OF CONTROLLED SERVICE PROGRAM</u> It is understood that the Public Service Commission of Wisconsin may from time to time order a waiver of the Company's Controlled Service Program and, as a condition of ordering gas service be rendered, may order the Company to extend gas distribution facilities under terms not in conformity with this extension rule.</p> <p>17) <u>FINANCING</u> The Company may provide a financing program to new customers under the following conditions:</p> <ul style="list-style-type: none">(a) The customer must meet proper credit requirements.(b) Minimum financing will be \$2,500 (Total electric, gas and water extension costs).(c) Monthly interest will be applied at a rate of 11.99% per year.(d) Maximum length of financing will be 5 years.(e) All financing will require proper security documents.(f) Financing is not available for rebuilds or upgrades.	

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